

## R0101 – REVISION OF THE IMPLEMENTATION DATE AND APPROVED SOLUTION FOR R0021

### **PHASED IMPLEMENTATION – WORKAROUND APPROACH ISSUED WITH THE PRELIMINARY CHANGE REPORT 28 APRIL 2023**

R0021 was approved by Ofgem for implementation on the 30 June 2023. Following a number of questions raised by Parties as they were preparing to implement the Change, an implementation webinar was hosted by the Code Manager on 02 March 2023.

It became clear that a number of issues were identified that needed to be clarified, and so a decision was made to raise a further Change Proposal – R0101 to address the clarifications and change the new Market Message being introduced by R0021. Business process Maps were revised to a lower level to improve clarity clarity, and a number of potential Market Messages that had been considered originally when the solution was developed were clarified as not required.

Finally, It was originally intended that the implementation date for R0021 be moved to 03 November, 2023, however, following further developments, the Code Manager is now progressing with a Self-Governance Change Proposal which will see a Phased Implementation approach being used to deliver R0021 and R0101.

### **PROPOSED WORKAROUND**

#### **PREPARATION FOR THE IMPLEMENTATION OF R0021 AND R00101**

Parties will be contacted by their Operational Account Manager (OAM) to confirm their readiness to implement the changes on 30 June 2023.

Parties will have to declare whether they can implement the Change by 30 June or will need the additional time proposed in the Phased Implementation approach. They will also need to indicate whether they reasonably expect to use the whole period between 30 June and 03 November, or if there is a different date when they expect to migrate from the workaround state to fully implemented.

There will be a register of Implementation Status by Party. This register will be available to the SIPs so that they can determine whether to send Market Messages or use the manual workaround. As Parties indicate they are migrating to the Market Message solution, the register will be updated and shared with the SIPs. It will also be available on the REC Portal.

#### **FOR THE PERIOD 30 JUNE TO 03 NOVEMBER**

#### **REPORTS OF DANGER, DAMAGE, INTERFERENCE, DE-ENERGISATION FOLLOWED BY RE-ENERGISATION**

Currently organisations are arranging the installation of isolators or L&ZCT equipment without engaging with the Supplier or the DNO, and the Suppliers and DNOs may only become aware if there is a problem that the organisation, who is doing the work without permission, contacts them to report any issues.

We are proposing that between the June and November Release dates SIPs need to be able to report incidents of danger, damage, apparent interference, as well as leaving a site De-energised, followed by subsequent re-energisation.

The MEMs who apply to become SIPs already have established contacts to report incidents to the DNO, as well as some Suppliers. The Code Manager is proposing that during the transition window, SIPs will make contact with Suppliers or DNOs by phone to report these incidents to the relevant party. Therefore, we need the Supplier or DNO to provide a contact number where these incidents can be reported (and acted on) by the recipient.

We need the party receiving the report to provide a reference number back to the SIP as a record of the report.

### **WORK SIP WORK COMPLETION MARKET MESSAGE**

The purpose of the SIP Work Completion Market Message is to advise the Supplier that a SIP attended the premises occupied by their customer and carried out work at the premises under the instruction of the Premise Owner. Included within the Market Message will be SIP Additional Needs Information related to the 'medical dependency on electricity' and the 'requirement for a third-party' to be present when work is carried out. For the avoidance of doubt, these are not updates to the Priority Services Registered but are provided as observations only for the Supplier to take any action they deem necessary.

While the number of reports of danger, damage, interference or de-energisation followed by re-energisation will be a fraction of the total number of SIP Works completed, and so manual workarounds could be considered appropriate for an interim period. Every SIP Works will create a requirement to send information to the supplier.

The question of how to deal with SIP Works Completed information before Parties can implement the new Market Message, and whether the volume of reports that would need to be sent during the interim manual workaround period would be onerous on both the SIP and the Supplier receiving the information.

The intention behind the creation of the flow was primarily to provide an audit trail for those SIP Works, to provide a record of who attended the site and on what date. The rationale being, should there be a need to identify if a SIP has been on site, the new Market Message would provide that, enabling the Supplier to address any liability issues that could arise.

As part of the solution, the DNOs require the SIP to pre-notify the planned work to the DNO at least one working day prior to attending the site to carry out the SIP Works, and therefore in such cases, the Supplier could reach out to the DNO to verify whether a SIP attended the site – especially if the sealing pliers used don't match the history of the recorded MEM for that site.

This would potentially allow Suppliers access to information in the event of an incident and limit the amount of manual working involved in sending the SIP Work Completion records.