

## RESPONSES TO QUESTIONS – CONSOLIDATED METERING CODE OF PRACTICE AND METERING AUDIT SCHEME

### 1 BACKGROUND

During the Change and Release Management process questions were raised about the CoMCoP and the Metering Audit Scheme. To help inform impacted parties on how the change will affect them these FAQs provide the answers.

**If you cannot see your question here, please contact [enquiries@recmanager.co.uk](mailto:enquiries@recmanager.co.uk) and a member of the Code Manager team will endeavour to help you.**

### 2 QUESTIONS AND RESPONSES

**Q. Will the Service Termination Issues Reporting document be updated as part of CoMCoP?**

A. Yes, the Service Termination Issues Reporting document is currently being reviewed by the Code Manager and the Meter Expert Panel (MEP) and it will be determined where the ownership of the document lies and ensuring the relevant amendments are made. This is currently being managed via Change Proposal ([C3-0041](#)).

**Q. Is there going to be an easy way to filter out the unapplicable clauses in the Code?**

A. EMAR has been developed to filter the Code by Party Role, so you will only see the clauses applicable to your business.

**Q. Will there be a smart metering only summary at go-live? Whilst CoMCoP is useful for industry, it is not from a Consumer's perspective?**

A. Yes, there will be a Wiki article published at Go live that focuses on the Consumer's perspective for Smart Metering.

**Q. Will there be field gas audits?**

A. Yes, there will be field gas audits for renewals of accreditation.

**Q. What will the frequency of audits be?**

A. Renewal audits will be on a 2 yearly cycle as of 2024.

**Q. What will the timescales attached to the audits be? i.e., if there is a non-compliance, how long will an organisation have to rectify it?**

A. The response time will be within 10 working days of receipt of the non-compliance. Note the response could be a timetable to implement any necessary change if complex or requires approval of any change.

**Q. What will the cost of an audit be?**

A. The cost of the audit will vary depending on your Party role. The breakdown of costs will have been provided within the Scheme Auditors introductory email, which you should have received by now. Additionally, the breakdown in charges will be published within the April release of the REC Charging Statement.

**Q. Will audits under CoMCoP follow a similar schedule to what was done previously under MAMCoP and MOCOPA?**

A. All audits will follow a 2 yearly cycle from 2024 and where possible audit types will be aligned.

**Q. Smart metering responsibilities flags that CoMCoP applies to consumer and micro-businesses customers, but it isn't clear from the broader drafting whether all aspects apply, can this be confirmed?**

A. It is a license condition for Suppliers to adhere to the Smart metering responsibilities for domestic and micro-business customers.

**Q. What is the obligation and timescales associated with IDs having to reference the Supplier working on behalf of and the expiry date?**

A. The obligation that refers to the expiry date has had the expiry date element removed. It now reads:

15.2.2 Members of the public must be able to readily confirm the identity and authority of a representative of a signatory. The representative shall carry at all times and show to a Consumer when gaining access to premises, a valid identity card. The issue, use and redemption of identity cards shall be controlled by each signatory in relation to their representatives. The identity cards shall;

- (a) include the representative's name;
- (b) include a clear photograph of the representative;
- (c) where relevant, clearly displays the Energy Suppliers name; and
- (d) include a contact telephone number for the signatory.

**Q. Is there any scenario where the new auditing regime will cost more for an impacted party?**

A. From April 2023 WCL will be responsible for submitting invoices for audits. There could be an impact for Gas MI's as they will be moving to a two-year audit cycle and will incur the associated costs. Individual companies should review what they have been charged in the past and judge this against expected future charges.

**Q. What will the transition from the current auditing process be like?**

A. The current audit schemes will be delivered as is for the remainder of the year. WCL will work with Parties during 2023, to prepare them for the new audit schedule, which will begin January 2024.

**Q. What are the cost savings associated with this change? Once known, will this be publicised?**

A. Discounts are provided if multiple audits are combined. This will be sent out in the WCL intro email as well as published within the REC Charging Statement.

**Q. On the MCoP we were on our surveillance audits and only just conducted our full AMI and MCOP last year? Are we expected to conduct a full audit again as it's a new code?**

A. Under the new scheme all companies accredited on 31 March 2023 are considered accredited under CoMCoP on 01 April 2023. Under the new audit scheme all audits will be full renewal audits but for Gas MEM's and Electric MEM's these will be conducted every two-years instead of annually.

**Q. There are various obligations extended to Parties where they didn't previously formally apply. Will there be additional time given to audits considering this added complexity?**

A. It was determined that the extended obligations were not onerous to Parties within the impact assessment phase, and as such all extensions will be audited from 1 April 2023.

You can review the [CoMCoP extended clauses document](#) to view the requirements that are in place but will now be recorded as an obligation in the CoMCoP.