
Registration Services

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SCHEDULE 23

Registration Services

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Domestic Suppliers	Mandatory
Non-Domestic Suppliers	Mandatory
Gas Transporters	Mandatory
Distribution Network Operators	Mandatory
DCC	Mandatory
Metering Equipment Managers	N/A
Non-Party REC Service Users	N/A

Change History

Version Number	Implementation Date	Reason for Change
0.1	N/A	Version agreed for industry consultation 5 June 2018
0.2	N/A	Version agreed for industry consultation 15 October 2018
0.3	N/A	Version agreed for June 2019 industry consultation. Incorporates CR-E01, E09, E16, E17, E18, E23, E38 and E41 and updated to take account of comments to the October 2018 consultation and wider programme review.
0.4	N/A	Updated draft for Summer 2020 publication
0.5	N/A	Updated draft for November 2020 re-baselining
0.6	N/A	Updated draft for Spring 2021 Switching Consultation
0.7	CSS Go Live	Final update for SCR Modification
1.0	18 July 2022	Switching SCR Modification R0041 R0045
1.1	4 November 2022	R0036

1 Introduction

1.1. This [REC Schedule](#) covers the following activities (and the resulting synchronisation of the [Switching Data Services](#)):

(a) the process by which [Registration Service Requests](#) are submitted and validated or rejected¹;

¹ [Registration Service Requests](#) comprise [Initial Registration Requests](#) (including [Transporter Initiated Registration](#)), [Switch Requests](#), [Objection Responses](#), [Withdrawal Requests](#), [Annulment Requests](#), [Registration Deactivation Requests](#) and [Registration Event Requests](#).

(b) the process by which [Switch Requests](#) can be objected to, withdrawn or annulled;

(c) the process for deactivating a [Registration](#);

(d) the process by which the [Registration Status](#) of a [Registration](#) changes as a result of [Registration Service Requests](#);

(e) the circumstances in which a proposed [Registration](#) is cancelled following a change to the [RMP Status](#); and

(f) changes to a [Shipper](#) or [Domestic Premises Indicator](#) (where these events are unrelated to a change to the [Registration](#)) – these are initiated by a [Registration Event Request](#).

1.2. Some of the rules applying to [Registration Service Requests](#) apply generically to all types of [Registration Service Requests](#); whilst others apply only to the specific type of request being progressed. The application of these different rules is described further in this [REC Schedule](#) and the [Data Specification](#).

1.3. [Registration Service Requests](#) will have the following [Registration Service Request Statuses](#):

(a) [Submitted](#) – the [Registration Service Request](#) has been received by the [CSS Provider](#), but has not yet completed the validation of business rules required to be undertaken in respect of a [Registration Service Request](#) following synchronous validation, as described in Paragraph 5 and the [Data Specification](#).

- (b) [Validated](#) – the [Registration Service Request](#) has successfully passed the validation of business rules required to be undertaken in respect of a [Registration Service Request](#) following synchronous validation, as described in Paragraph 5 and the [Data Specification](#).
 - (c) [Rejected](#) – the [Registration Service Request](#) has not successfully passed one or more of the validation business rules required to be undertaken in respect of a [Registration Service Request](#) following synchronous validation, as described in Paragraph 5 and the [Data Specification](#).
- 1.4. A [Registration](#) records the relationship between an [RMP](#) and an [Energy Supplier](#). The [Registration Status](#) of a [Registration](#) is changed by the [CSS Provider](#) as a result of a [Registration Service Request](#). A [Registration](#) will have one of the following [Registration Statuses](#):
- (a) [Pending](#) – indicates for a proposed [Registration](#) that a [Switch Request](#) or [Initial Registration Request](#) has been [Submitted](#) and [Validated](#), but that the [Registration](#) has not yet become [Cancelled](#), [Confirmed](#) or [Secured Active](#).
 - (b) [Confirmed](#) – is a [Registration Status](#) which only applies to a [Registration](#) proposed in a [Switch Request](#), and indicates that the request has been [Validated](#) and the [Losing Supplier](#) has not raised a valid [Objection](#) (or the [Objection Window](#) has ended without a valid [Objection](#) being raised).
 - (c) [Cancelled](#) – indicates that the proposed [Registration](#) was cancelled before it became [Secured Active](#), including where it was objected to, withdrawn or annulled.
 - (d) [Secured Active](#) – indicates that the deadline by which the proposed [Registration](#) can be [Cancelled](#) has passed (being 17.00 hours on the day before the [Supply Effective From Date](#)).
 - (e) [Active](#) – indicates that the relationship between an [RMP](#) and an [Energy Supplier](#) is active, such that the [Energy Supplier](#) is the current [Energy Supplier](#) for that [RMP](#) at the relevant time (and that [Secured Inactive](#) does not apply).
 - (f) [Secured Inactive](#) – indicates a [Registration](#) which would otherwise have a [Registration Status](#) of [Active](#), but either:
 - (a) 17:00 hours on the [Supply Effective Through Date](#) has passed;
 - (b) the status has been changed as the result of a [Validated Registration Deactivation Request](#).

- (g) [Inactive](#) – indicates that the relationship between an [RMP](#) and an [Energy Supplier](#) has ended.

2 Submitting [Switch Requests](#)

- 2.1. A [Gaining Supplier](#) must only submit a [Switch Request](#) to the [CSS Provider](#) in respect of an [RMP](#) where the [Gaining Supplier](#) has an [Energy Contract](#) for that [RMP](#).
- 2.2. In the case of a [Domestic Consumer](#), a [Gaining Supplier](#) must only submit a [Switch Request](#) to the [CSS Provider](#) in respect of an [RMP](#) where the [Gaining Supplier](#) (or its agent / contractor) has validated that the [MPAN / MPRN](#) and [REL Address](#) accurately reflect the [RMP](#). In the case of a [Micro-Business Consumer](#), unless the [Consumer](#) has provided or confirmed the [MPAN / MPRN](#), a [Gaining Supplier](#) must only submit a [Switch Request](#) to the [CSS Provider](#) in respect of an [RMP](#) where the [Gaining Supplier](#) (or its agent / contractor) has validated that the [MPAN / MPRN](#) and [REL Address](#) accurately reflect the [RMP](#). In each case, the validation must be achieved by checking this data using the relevant [Enquiry Service](#) (save that such validation is not required for an [Initial Registration Request](#) or if the [Enquiry Service](#) is unavailable).
- 2.3. Where the result of such validation is inconclusive or does not present the expected result, the [Gaining Supplier](#) must consider whether additional actions are required to ensure that the correct [RMP](#) is identified in the [Switch Request](#), which may include making further enquiries of the [Consumer](#) to confirm their address. Where the [Gaining Supplier](#) believes that it has additional or different address data that more accurately reflects the [RMP](#), then the [Gaining Supplier](#) shall (as soon as reasonably practicable after becoming the [Registered Supplier](#)) submit a [Manually Entered Address](#) to the [CSS Provider](#) in accordance with the [Address Management Schedule](#).
- 2.4. A [Gaining Supplier](#) which submits a [Switch Request](#) for an [RMP](#) must only specify in that [Switch Request](#) a [Proposed Supply Effective From Date](#) which occurs on or after the date from which the [Gaining Supplier](#) is due under the relevant [Energy Contract](#) to commence supply to, or offtake from, that [RMP](#).
- 2.5. The [Proposed Supply Effective From Date](#) which can be specified in a [Switch Request](#) must be:
- (a) no more than 28 days after (but not including) the day on which the [Switch Request](#) is submitted; and
 - (b) in the case of a [Domestic Premises](#) (as recorded in the [Central Switching](#)

- [Service](#)), at least one complete [Working Day](#) (starting at midnight) after the day on which the [Switch Request](#) is submitted; or
- (c) in the case of a [Non-Domestic Premises](#) (as recorded in the [Central Switching Service](#)), at least two complete [Working Days](#) (starting at midnight) after the day on which the [Switch Request](#) is submitted.
- 2.6. Where the [Switch Request](#) relates to a gas [RMP](#), the [Gaining Supplier](#) hereby confirms that the [Shipper](#) specified in the [Switch Request](#) is one with which the [Gas Supplier](#) has a [Commercial Alliance](#).
- 2.7. A [Gaining Supplier](#) shall only indicate within the [Switch Request](#) that there has been a [Change of Occupier](#) where it has reasonable grounds to believe, having made reasonable enquiries of the [Consumer](#), that the [Consumer](#) is a new owner or occupier. Where a [Gaining Supplier](#) submits a [Switch Request](#) which includes a notification that there has been a [Change of Occupier](#), the [Gaining Supplier](#) shall keep (for at least 1 year) a record of the evidence relied upon by the [Gaining Supplier](#) to support this position.
- 2.8. [Switch Requests](#) which are components of a single [OFAF Group](#) must be submitted by the [Gaining Supplier](#) to the [CSS Provider](#) within a single [CSS Market Message](#), and using a single [Market Participant Role](#) or multiple [Market Participant Roles](#) associated to the same [Energy Company OFAF Group](#). Such requirements are further described in the [Data Specification](#).

3 Submitting [Initial Registration Requests](#)

- 3.1. A Gaining Supplier must only submit an [Initial Registration Request](#) to the [CSS Provider](#) in respect of an [RMP](#) where the [Gaining Supplier](#) has an [Energy Contract](#) for that [RMP](#).
- 3.2. A [Gaining Supplier](#) which submits an [Initial Registration Request](#) for an [RMP](#) must only specify in that [Initial Registration Request](#) a [Proposed Supply Effective From Date](#) which occurs on or after the date from which the [Gaining Supplier](#) is due under the relevant [Energy Contract](#) to commence supply to, or offtake from, that [RMP](#).
- 3.3. The [Proposed Supply Effective From Date](#) which can be specified in an [Initial Registration Request](#) must be:

- (a) no more than 28 days after (but not including) the day on which the [Initial Registration Request](#) is submitted; and
 - (b) if submitted before 17.00 hours, no earlier than the next day after the day on which it was submitted; or
 - (c) if submitted at or after 17.00 hours, no earlier than the second day after the day on which it was submitted.
- 3.4. Where the [Initial Registration Request](#) relates to a gas [RMP](#), the [Gaining Supplier](#) hereby confirms that the [Shipper](#) specified in the [Initial Registration Request](#) is one with which the [Gas Supplier](#) has a [Commercial Alliance](#).

4 [Transporter Initiated Registrations](#)

- 4.1. [Transporter Initiated Registrations](#) are a subset of [Initial Registration Requests](#), but they are not initiated by a [Gaining Supplier](#) under Paragraph 3.
- 4.2. Where a [Shipper](#) is deemed (in accordance with the [UNC](#) or [IGT UNC](#)) to have granted authority to the gas [Central Data Service Provider](#) to register a [Supply Meter Point](#) on the [Shipper](#)'s behalf, then the [Gas Retail Data Agent](#) shall submit an [Initial Registration Request](#) for the [Gas Supplier](#) identified as part of the process under the [UNC](#) or [IGT UNC](#).
- 4.3. Following submission of a [Transporter Initiated Registration](#), it shall be subject to the same process as any other [Initial Registration Request](#); save that:
- (a) a [Transporter Initiated Registration](#) cannot be [Withdrawn](#) by the [Gaining Supplier](#); and
 - (b) the [Gas Retail Data Agent](#), and not the [Gaining Supplier](#), will be notified of the failure of [Validation](#) and the reasons for such failure.
- 4.4. The interface table for the submission and [Validation](#) of a [Transporter Initiated Registration](#) is set out in Paragraph 8.2.

5 [Registration Service Request Validation](#)

- 5.1. Following receipt of each [Registration Service Request](#), the [CSS Provider](#) must validate the [Registration Service Request](#) in accordance with this Paragraph 5, and the [Data Specification](#).
- 5.2. [Validation](#) of all [Registration Service Requests](#) includes checking that:
- (a) the [Registration Service Request](#) was submitted by an [Energy Supplier](#) with a [Qualified Market Participant Role](#) (or, in the case of a [Transporter Initiated Registration](#), that it names an [Energy Supplier](#) with a [Qualified Market Participant Role](#)); and
 - (b) that the [Registration Service Request](#) is consistent with the [Energy Supplier's](#) applicable [Commercial Alliances](#) and [Regulatory Alliances](#) (and, in the case of gas [RMPs](#), that the [Shipper](#) specified in the [Registration Service Request](#), is consistent with its applicable [Commercial Alliance](#) and [Regulatory Alliances](#)).
- 5.3. The [CSS Provider](#) must, for each [Switch Request](#) or [Initial Registration Request](#) submitted for an [RMP](#), validate:
- (a) that the [Registration Service Request](#) was submitted in accordance with Paragraph 2.3 or 3.3 (as applicable);
 - (b) that the [Energy Supplier](#) is not subject to a [Market Sanction](#);
 - (c) that there is not already a [Pending](#), [Confirmed](#) or [Secured Active Registration](#) for that [RMP](#);
 - (d) if the [Switch Request](#) is identified as being part of an [OFAF Group](#), that the applicable requirements of an [Energy Company OFAF Group](#) in the [Switching Data Management Schedule](#) have been met;
 - (e) if it is an electricity [RMP](#) which is a [Related Metering Point](#), that the [Registration Service Request](#) relates to the Primary Metering Point;
 - (f) for [Switch Requests](#), that the [Proposed Supply Effective From Date](#) is not within a [Standstill Period](#);
 - (g) for [Switch Requests](#), that the [RMP](#) has an [RMP Status](#) of [Operational](#) or [Dormant](#); and
 - (h) for [Initial Registration Requests](#), that the [RMP](#) has an [RMP Status](#) of [Operational](#), [Dormant](#) or (in the case of electricity [RMPs](#) only) [Created](#).

- 5.4. The [CSS Provider](#) shall undertake all [Validation](#) steps described in Paragraph 5.3 before sending a response. Where a [Market Message](#) fails [Validation](#), the response will set out all identified errors.
- 5.5. Where the [Gaining Supplier](#) indicates that a [Switch Request](#) forms part of an [OFAF Group](#), if one or more of the [Switch Requests](#) within this [OFAF Group](#) fail [Validation](#), then:
- (a) the [Registration Service Request Status](#) for all of the [Switch Requests](#) within this [OFAF Group](#) shall be set to [Rejected](#) (as described in Paragraph 5.7);
 - (b) the [CSS Provider](#) shall (in accordance with Paragraph 5.4) complete [Validation](#) for each and every [Switch Request](#) in the [OFAF Group](#) and notify all reasons for failed [Validation](#) identified (as described in the CSS Service Definition and the [Data Specification](#)) for each [Switch Request](#) to the [Gaining Supplier](#) pursuant to Paragraph 5.7; and
 - (c) for those [Switch Requests](#) in the [OFAF Group](#) that successfully complete [Validation](#) in their own right, the [Registration Service Request Status](#) shall nevertheless be set to [Rejected](#) and a [Notification](#) sent to the [Gaining Supplier](#).
- 5.6. Where a [Registration Service Request](#) successfully completes [Validation](#), the [CSS Provider](#) shall set the [Registration Service Request Status](#) to [Validated](#).
- 5.7. Where a [Registration Service Request](#) does not successfully complete [Validation](#), the [CSS Provider](#) shall set the [Registration Service Request Status](#) to [Rejected](#), and send a [Notification](#) to the initiator of the [Registration Service Request](#).
- 5.8. If a [Registration Status](#) has been set to [Pending](#) or [Confirmed](#), but the associated [RMP Status](#) is changed to [Terminated](#) before the [Registration Status](#) has become [Secured Active](#), then the [Registration Status](#) shall be set to [Cancelled](#). On setting the [Registration Status](#) to [Cancelled](#), the [CSS Provider](#) shall send [Notifications](#) and [Synchronisation Messages](#) to the relevant [Market Participants](#) as described in Paragraph 13.
- 5.9. For the avoidance of doubt, as described in Paragraph 14, where a [Registration Status](#) has become [Secured Active](#) or the [Registration Status](#) is [Active](#), the [Registered Supplier](#) must submit a [Registration Deactivation Request](#) in order to set the [Registration Status](#) to [Inactive](#) following the [RMP Status](#) being changed to [Terminated](#) or [Dormant](#).

6 Switch Request Objections

- 6.1. In respect of each Registration that is Pending, where the Losing Supplier wishes to submit an Objection Response it must do so within the Objection Window. Where the Losing Supplier submits an Objection Response it shall indicate in the Objection Response whether it is raising an Objection to the Pending Registration or is not raising an Objection to the Pending Registration. A Losing Supplier may only raise an Objection where it is permitted to do so in accordance with its Energy Supply Licence.
- 6.2. The "Objection Window" for a Registration that is Pending ends:
- (a) in the case of a Domestic Premises (as recorded in the Central Switching Service), at 17.00 hours on the 1st Working Day after the day on which the Gaining Supplier submitted the Switch Request or where a Validated Objection Response is received from the Losing Supplier which indicates that they are not raising an Objection; or
 - (b) in the case of a Non-Domestic Premises (as recorded in the Central Switching Service), at 17.00 hours on the 2nd Working Day after the day on which the Gaining Supplier submitted the Switch Request or where a Validated Objection Response is received from the Losing Supplier which indicates that they are not raising an Objection.
- 6.3. Where a Losing Supplier raises an Objection to a Pending Registration which has been identified by the Gaining Supplier as relating to a Change of Occupier, the Losing Supplier shall keep (for at least 1 year) a record of the evidence relied upon by the Losing Supplier to justify that it has raised the Objection in accordance with its Energy Supply Licence.
- 6.4. The relevant rules to be applied by the CSS Provider in determining whether to accept or not accept an Objection Response are set out in the Data Specification.
- 6.5. Where a Switch Request is part of an OFAF Group:
- (a) if the CSS Provider accepts an Objection Response which raises an Objection in respect of one or more requests within this OFAF Group, then all other Pending or Confirmed Registrations within the OFAF Group will be set to Cancelled; and
 - (b) if the CSS Provider accepts an Objection Response which does not raise an

Objection in respect of one or more Pending or Confirmed Registrations within this OFAF Group, but subsequently accepts an Objection Response which does raise an Objection in respect of one or more other Registrations within the OFAF Group, then all other Registrations within the OFAF Group will be set to Cancelled.

- 6.6. Where the RMP is a Related Metering Point, the Losing Supplier shall only submit an Objection Response for the Primary Related Metering Point (and the CSS Provider shall not accept any Objection Responses submitted in relation to a Secondary Related Metering Points). Where the CSS Provider accepts an Objection Response which raises an Objection in respect of a Registration which applies to a Primary Related Metering Point, then the CSS Provider shall treat each Secondary Related Metering Point as if the Objection was also made in relation to it and the Registration will be set to Cancelled.
- 6.7. Where the CSS Provider accepts an Objection Response which raises an Objection in respect of a Registration, the CSS Provider shall set the Registration Status to Cancelled.
- 6.8. The CSS Provider shall set the Registration Status to Confirmed:
- (a) at the end of the Objection Window, if no Objection Response raising an Objection has been accepted before the end of the Objection Window; or
 - (b) prior to the end of the Objection Window, where the CSS Provider accepts an Objection Response which does not raise an Objection.
- 6.9. Where a Registration is Cancelled, the CSS Provider shall send Notifications and Synchronisation Messages to the relevant Market Participants as described in Paragraph 13.2.
- 6.10. Where a Registration is Confirmed, the CSS Provider shall send Notifications and Synchronisation Messages to the relevant Market Participants as described in Paragraph 13.3.
- 6.11. Where a Losing Supplier is the Registered Supplier for one or more Registrable Measurement Points and is not Qualified as a CSS User, then the Losing Supplier shall access the Switching Portal each day to retrieve all communications in relation to a Registration Loss Report and Registration Loss Cancellation Report, where these

reports are being made available by the [CSS Provider](#) in accordance with the [CSS Service Definition](#), until such time as the [Energy Supplier](#) becomes [Qualified](#) as a [CSS User](#), or is no longer the [Registered Supplier](#) for any [Registrable Measurement Points](#).

7 Interface Table for Submitting, Validating and Objecting to [Switch Requests](#)

7.1. The following interface table sets out the processes and timings for [Gaining Suppliers](#) to submit [Switch Requests](#), for the [CSS Provider](#) to [Validate Switch Requests](#) and for [Losing Suppliers](#) to submit [Objection Responses](#):

Ref	When	Action	From	To	Interface	Means
7.1.1	At the initiation of the Gaining Supplier .	Submit Switch Request .	Gaining Supplier	CSS Provider	Switch Request	CSS API
7.1.2	Following 7.1.1 where the message has passed synchronous validation.	Record the Switch Request's Registration Service Request Status as Submitted .	CSS Provider		Internal Process	N/A
7.1.3	Following 7.1.2	Perform asynchronous validation of the Switch Request .	CSS Provider		Internal Process	N/A
7.1.4	Following 7.1.3, if Switch Request Validation fails.	Update Switch Request's Registration Service Request Status to Rejected .	CSS Provider		Internal Process	N/A
7.1.5	Following 7.1.4,	Issue Notification	CSS Provider	Gaining Supplier	Registration	CSS API

	where Registration Service Request Status is updated to Rejected .	that the Switch Request has been Rejected .	r		Validation Notification	
7.1.6	Following 7.1.3, if Switch Request successfully completes Validation .	Update Switch Request's Registration Service Request Status to Validated , and record Registration Status as Pending . ²	CSS Provider		Internal Process	N/A
7.1.7	Following 7.1.6 where Registration Service Request is updated to Validated .	Issue Notification that the Switch Request has been Validated .	CSS Provider	Gaining Supplier	Registration Validation Notification	CSS API
7.1.8	Following 7.1.7, where Registration Status is updated to Pending .	Issue Notification or Synchronisation that the Registration Status is Pending .	CSS Provider	Recipients defined in Paragraph 13.2	Market Message ³	CSS API
7.1.9	At the same time as 7.1.8.	Issue the 'Invitation to Intervene'.	CSS Provider	Losing Supplier	Invitation to Intervene	CSS API
7.1.10	No later than the end of the Objection Window .	Provide the Objection Response to the Switch Request .	Losing Supplier	CSS Provider	Switch Intervention	CSS API
7.1.11	Following	Perform	CSS		Internal	N/A

1	7.1.10, where Objection Response has passed synchronous validation.	asynchronous validation of the Objection Response .	Provide r		Process	
7.1.1 2	Following 7.1.11, where the Objection Response fails Validation .	Issue Notification of Objection Response being rejected and reasons for rejection. ⁴	CSS Provide r	Losing Supplier	Registration Validation Notification	CSS API
7.1.1 3	Following 7.1.11, where the Objection Response successfully completes Validation and provides for an Objection .	Update Objection Response to Validated , and Registration Status to Cancelled .	CSS Provide r		Internal Process	N/A
7.1.1 4	Following 7.1.13 and the update of the Objection Response to Validated .	Issue Notification that the Objection Response has been Validated .	CSS Provide r	Losing Supplier	Registration Validation Notification	CSS API
7.1.1 5	Following 7.1.14, where the Registration Status is updated to Cancelled .	Issue Notification or Synchronisation for the Registration Status being Cancelled .	CSS Provide r	Recipients defined in Paragraph 13.2	Market Message ⁵	CSS API

7.1.1 6	Either (i) following 7.1.11, where a Validated Objection Response is received from the Losing Supplier which indicates that they are not raising an Objection ; or (ii) where a Validated Objection Response has not been received from the Losing Supplier by the end of the Objection Window .	Update Registration Status as Confirmed . ⁶	CSS Provide r		Internal Process	N/A
7.1.1 7	Following 7.1.16 and the update of the Registration Status to Confirmed .	Issue Notification or Synchronisation for the Registration Status being Confirmed .	CSS Provide r	Recipients defined in Paragraph 13.3	Market Message ⁷	CSS API

² See Paragraph 5.4 for further rules on OFAF.

³ See Paragraph 13 for relevant [Market Message](#) name.

⁴This is without prejudice to the [Losing Supplier's](#) ability to submit a further [Objection Response](#) within the [Objection Window](#).

⁵ See Paragraph 13 for relevant [Market Message](#) name.

⁶ See Paragraph 6.6 for further rules on [OFAF](#).

⁷ See Paragraph 13 for relevant [Market Message](#) name.

8 Interface Table for Submitting and Validating [Initial Registration Requests](#)

8.1. The following interface table sets out the processes and timings for [Energy Suppliers](#) to submit [Initial Registration Requests](#), and for the [CSS Provider](#) to [Validate Initial Registration Requests](#) submitted by [Energy Suppliers](#):

Ref	When	Action	From	To	Interface	Means
8.1.1	At the initiation of the Gaining Supplier .	Submit Initial Registration Request .	Gaining Supplier	CSS Provider	Initial Registration	CSS API
8.1.2	Following 8.1.1 where the message has passed synchronous validation.	Record the Initial Registration Request's Registration Service Request Status as Submitted .	CSS Provider		Internal Process	N/A
8.1.3	Following 8.1.2.	Perform asynchronous validation of Initial Registration Request .	CSS Provider		Internal Process	N/A
8.1.4	Following 8.1.3, if Initial Registration Request fails	Update Initial Registration Request's Registration Service Request Status	CSS Provider		Internal Process	N/A

	Validation.	to Rejected.				
8.1.5	Following 8.1.4 , where Registration Service Request Status is updated to Rejected.	Issue Notification of Initial Registration Request being Rejected.	CSS Provider	Gaining Supplier	Registration Validation Notification	CSS API
8.1.6	Following 8.1.3 , if Initial Registration Request successfully completes Validation.	Update Initial Registration Request's Registration Service Request Status to Validated , and record Registration Status as Pending. ⁸	CSS Provider		Internal Process	N/A
8.1.7	Following 8.1.6 , where Registration Service Request is updated to Validated.	Issue Notification of Initial Registration Request being Validated.	CSS Provider	Gaining Supplier	Registration Validation Notification	CSS API
8.1.8	Following 8.1.7 where Registration Status is updated to Pending.	Issue Notification or Synchronisation for Registration Status being Pending.	CSS Provider	Recipients defined in Paragraph 13.2	Market Message ⁹	CSS API

⁸ See Paragraph 5.4 for further rules on [OFAF](#).

⁹ See Paragraph 13 for relevant [Market Message](#) sent to each [Market Participant](#).

8.2. The following interface table sets out the processes and timings for the [Gas Retail Data Agent](#) to submit [Transporter Initiated Registrations](#), and for the [CSS Provider](#) to

[Validate Transporter Initiated Registrations:](#)

Ref	When	Action	From	To	Interface	Means
8.2.1	Where Transporter Initiated Registrations apply as described in Paragraph 4.	Submit Initial Registration Request .	Gas Retail Data Agent	CSS Provider	Initial Registration	CSS API
8.2.2	Following 8.2.1. where the message has passed synchronous validation.	Record the Initial Registration Request's Registration Service Request Status as Submitted .	CSS Provider		Internal Process	
8.2.3	Following 8.2.2.	Perform asynchronous validation of Initial Registration Request .	CSS Provider		Internal Process	
8.2.4	Following 8.2.3, if Initial Registration Request fails Validation .	Update Initial Registration Request Registration's Request Status to Rejected .	CSS Provider		Internal Process	
8.2.5	Following 8.2.4, where Registration Service Request Status is updated to Rejected .	Issue Notification of Initial Registration Request being Rejected .	CSS Provider	Gas Retail Data Agent	Registration Validation Notification	CSS API
8.2.6	Following 8.2.3 if Initial Registration Request successfully completes Validation .	Update Registration Service Request Status to Validated , and record Registration Status as Pending .	CSS Provider		Internal Process	

8.2.7	Following 8.2.6, where Registration Service Request is updated to Validated .	Issue Notification of Initial Registration Request being Validated .	CSS Provider	Gas Retail Data Agent	Registration Validation Notification	CSS API
8.2.8	Following 8.2.7 where Registration Status is updated to Pending .	Issue Notification or Synchronisation for Registration Status being Pending .	CSS Provider	Recipients defined in Paragraph 13.2	Market Message ¹⁰	CSS API

¹⁰ See Paragraph 13 for relevant [Market Message](#) sent to each [Market Participant](#).

9 Withdrawals

- 9.1. The [Gaining Supplier](#) may withdraw its proposed [Registration](#) (excluding [Transporter Initiated Registrations](#)), at any time prior to that [Registration](#) being [Secured Active](#), by submitting a [Withdrawal Request](#) to the [CSS Provider](#).
- 9.2. [Withdrawal Requests](#) are subject to [Validation](#) under, and in accordance, with Paragraph 5 and the [Data Specification](#).
- 9.3. Where the [RMP](#) is a [Related Metering Point](#), the [Gaining Supplier](#) shall only submit a [Withdrawal Request](#) for the [Registration](#) relating to the [Primary Related Metering Point](#) (and the [CSS Provider](#) shall not accept any [Withdrawal Requests](#) submitted in relation to [Secondary Related Metering Points](#)). Where the [CSS Provider](#) accepts a [Withdrawal Request](#) in respect of a [Registration](#) which applies to a [Primary Related Metering Point](#), then the [CSS Provider](#) shall be deemed to have also accepted a [Withdrawal Request](#) in relation to the [Secondary Related Metering Points](#) for that [Primary Related Metering Point](#).
- 9.4. Where a [Pending](#) or [Confirmed Registration](#) is part of an [OFAF Group](#), and the [CSS Provider](#) accepts a [Withdrawal Request](#) in respect of one or more such [Pending](#) or [Confirmed Registrations](#), then all other [Pending](#) or [Confirmed Registrations](#) within the [OFAF Group](#) will also be set to [Cancelled](#).
- 9.5. Where the [CSS Provider](#) accepts a [Withdrawal Request](#) for a [Registration](#), the [CSS](#)

[Provider](#) shall set the [Registration Service Request Status](#) to [Validated](#), and the [Registration Status](#) to [Cancelled](#).

9.6. Where a [Registration](#) is [Withdrawn](#), the [CSS Provider](#) shall notify the relevant [Market Participants](#) as described in Paragraph 13. Paragraph 13.2 shall apply if the [Registration Status](#) was [Pending](#) (immediately prior to it being [Withdrawn](#)). Paragraph 13.3 shall apply if the [Registration Status](#) was [Confirmed](#) (immediately prior to it being [Withdrawn](#)).

9.7. The detailed process and timetable for [Withdrawal Requests](#) are further described in the following interface table:

Ref	When	Action	From	To	Interface	Means
9.7.1	At the initiation of the Gaining Supplier .	Submit Withdrawal Request .	Gaining Supplier	CSS Provider	Switch Intervention	CSS API
9.7.2	Following 9.7.1 where the message has passed synchronous validation.	Record the Withdrawal Request's Registration Service Request Status as Submitted .	CSS Provider		Internal Process	N/A
9.7.3	Following 9.7.2.	Perform asynchronous validation of Withdrawal Request .	CSS Provider		Internal Process	N/A
9.7.4	Following 9.7.3, if Withdrawal Request Validation fails.	Update Withdrawal Request's Registration Service Request Status to Rejected .	CSS Provider		Internal Process	N/A
9.7.5	Following 9.7.4, where Registration Service Request Status is updated to Rejected .	Issue Notification of Withdrawal Request being Rejected . ¹¹	CSS Provider	Gaining Supplier	Registration Validation Notification	CSS API
9.7.6	Following 9.7.3, where the Withdrawal Request	Update Withdrawal Request's Registration Service	CSS Provider		Internal Process	N/A

	successfully completes Validation .	Request Status to Validated , and the Registration Status to Cancelled .				
9.7.7	Following 9.7.6, where Registration Service Request is updated to Validated .	Issue Notification of Registration Service Request being Validated .	CSS Provider	Gaining Supplier	Registration Validation Notification	CSS API
9.7.8	Following 9.7.7 where Registration Status is updated to Cancelled .	Issue Notification or Synchronisation for Registration Status being Cancelled .	CSS Provider	Recipients defined in Paragraph 13.2 or 13.3 (as applicable)	Market Message ¹ ²	CSS API

¹¹ This is without prejudice to the [Gaining Supplier](#)'s ability to submit a further [Withdrawal Request](#).

¹² See Paragraph 13 for relevant [Market Message](#) sent to each [Market Participant](#).

10 Annulment

10.1. A [Losing Supplier](#) must only submit an [Annulment Request](#) in respect of a [Registration](#) where the [Losing Supplier](#) is permitted to do so in accordance with its [Energy Supply Licence](#). The [Losing Supplier](#) may only submit an [Annulment Request](#) prior to the [Registration](#) being [Secured Active](#).

10.2. A [Losing Supplier](#) which submits an [Annulment Request](#) must retain (for at least 1 year) evidence of the reason for the [Annulment Request](#).

10.3. [Annulment Requests](#) are subject to [Validation](#) under and in accordance with Paragraph 5 and the [Data Specification](#).

- 10.4. Where a [Pending](#) or [Confirmed Registration](#) is part of an [OFAF Group](#), and the [CSS Provider](#) accepts an [Annulment Request](#) in respect of one or more such [Pending](#) or [Confirmed Registrations](#), then the [Registration Status](#) of all other [Registrations](#) within the [OFAF Group](#) will also be set to [Cancelled](#).
- 10.5. Where the [RMP](#) is a [Related Metering Point](#), the [Losing Supplier](#) shall only submit an [Annulment Request](#) for the [Registration](#) relating to the [Primary Related Metering Point](#) (and the [CSS Provider](#) shall not accept any [Annulment Requests](#) submitted in relation to [Secondary Related Metering Points](#)). Where the [CSS Provider](#) accepts an [Annulment Request](#) in respect of a [Registration](#) which applies to a [Primary Related Metering Point](#), then the [CSS Provider](#) shall be deemed to have also accepted an [Annulment Request](#) in relation to the [Secondary Related Metering Points](#) for that [Primary Related Metering Point](#).
- 10.6. Where the [CSS Provider](#) accepts an [Annulment Request](#) for a [Pending](#) or [Confirmed Registration](#), the [CSS Provider](#) shall set the [Registration Service Request Status](#) to [Validated](#), and the [Registration Status](#) to [Cancelled](#).
- 10.7. Where a [Registration](#) is [Annulled](#), the [CSS Provider](#) shall notify the relevant [Market Participants](#) as described in Paragraph 13. Paragraph 13.2 shall apply if the [Registration Status](#) was [Pending](#) (immediately prior to it being [Annulled](#)). Paragraph 13.3 shall apply if the [Registration Status](#) was [Confirmed](#) (immediately prior to it being [Annulled](#)).
- 10.8. The detailed process and timings for [Annulment](#) are further described in the following interface table:

Ref	When	Action	From	To	Interface	Means
10.8.1	At the initiation of the Losing Supplier	Submit Annulment Request .	Losing Supplier	CSS Provider	Switch Intervention	CSS API
10.8.2	Following 10.8.1 where the message	Record the Annulment Request's Registration Service	CSS Provider		Internal Process	N/A

	e has passed synchronous validation.	Request Status as Submitted .				
10.8.3	Following 10.8.2.	Perform asynchronous validation of Annulment Request .	CSS Provider		Internal Process	N/A
10.8.4	Following 10.8.3, if Annulment Request fails Validation .	Update Annulment Request's Registration Service Request Status to Rejected .	CSS Provider		Internal Process	N/A
10.8.5	Following 10.8.4, where Registration Service Request Status is updated to Rejected .	Issue Notification of Annulment Request being Rejected .	CSS Provider	Losing Supplier	Registration Validation Notification	CSS API
10.8.6	Following 10.8.3 where the Annulment Request	Update Registration Service Request Status to Validated , and the	CSS Provider		Internal Process	N/A

	success fully completes Validation .	Registration Status to Cancelled .				
10.8.7	Following 10.8.6, where Registration Service Request is updated to Validated .	Issue Notification of Registration Service Request being Validated.	CSS Provider	Losing Supplier	Registration Validation Notification ² ³	CSS API
10.8.8	Following 10.8.7 where Registration Status is updated to Cancelled .	Issue Notification or Synchronisation for Registration Status being Cancelled .	CSS Provider	Recipients defined in Paragraph 13.2 or 13.3 (as applicable)	Market Message ¹³	CSS API

¹³ See Paragraph 13 for relevant [Market Message](#) sent to each [Market Participant](#).

11 Confirmed Registrations

11.1. This Paragraph 11 applies to a [Registration](#) that has a [Registration Status](#) of [Confirmed](#), although the [Gaining Supplier](#) may choose to carry out activities within this Paragraph 11 earlier or within the [Secured Active](#) / [Secured Inactive](#) stages

11.2. In the case of an electricity [RMP](#):

- (a) the [Gaining Supplier](#) is required to populate mandatory [Data Items](#) within the [SMRS](#) in accordance with the [BSC](#); and
- (b) the [Gaining Supplier](#) must appoint [Supplier Agents](#) in accordance with the [BSC](#) and the [Metering Operations Schedule](#).

11.3. In the case of an electricity [RMP](#), where the [Losing Supplier](#) does not [Object](#) to a [Switch Request](#):

- (a) the [Losing Supplier](#) must de-appoint [Supplier Agents](#) in accordance with the [BSC](#) and the [Metering Operations Schedule](#); and
- (b) the [Losing Supplier](#) must send the 'Notify Old Supplier Information' [Notification](#) in accordance with this Paragraph 11.

11.4. In the case of a gas [RMP](#):

- (a) the [Gaining Supplier](#) must appoint [Supplier Agents](#) in accordance with the [Metering Operations Schedule](#); and
- (b) the [Gaining Shipper](#) is required to set the settlement parameters and notify [Supplier Agent](#) details in accordance with the [UNC](#).

11.5. In the case of an gas [RMP](#), where the [Losing Supplier](#) does not [Object](#) to a [Switch Request](#):

- (a) the [Losing Supplier](#) must send the 'Notify Old Supplier Information' [Notification](#) in accordance with this Paragraph 11; and
- (b) the [Losing Supplier](#) must de-appoint [Supplier Agents](#) in accordance with the [Metering Operations Schedule](#).

11.6. The following interface table applies to [Registrations](#) that are [Confirmed](#):

Ref	When	Action	From	To	Interface	Means
11.6.1	For Registrations , in the case of an electricity RMP recorded in the CSS as a Domestic Premises , and within one Working Day following the end of the Objection Window where an Objection has not been raised.	Issue the 'Notify Old Supplier Information' notification.	Losing Supplier	Gaining Supplier	NOSI Flow	Data Transfer Network
11.6.2	For Registrations , in the case of a gas RMP recorded in the CSS as a Domestic Premises , and within one Working Day following the end of the Objection Window where an Objection has not been raised.	Issue the 'Notify Old Supplier Information' notification.	Losing Supplier	Gaining Supplier	NOSI Flow	Data Transfer Network

12 Secured Active Registrations

12.1. In respect of a [Registration](#) where for an [Initial Registration](#), the [Registration Status](#) is [Pending](#); or for a [Switch](#), the [Registration Status](#) is [Confirmed](#), and at 17.00 hours on the day before the [Supply Effective From Date](#) for the [Registration](#), the [CSS Provider](#) shall set the [Registration Status](#) to [Secured Active](#).

12.2. The following interface table applies to [Registrations](#) where the [Registration Status](#) is [Pending](#) or [Confirmed](#):

Ref	When	Action	From	To	Interface	Means
12.2.1	At 17.00 on the day prior to the Supply Effective From Date .	Update the Gaining Supplier's Registration Status to Secured Active . And in the case of a Switch Request , the Losing Supplier's Registration Status to Secured Inactive .	CSS Provider		Internal Process	
12.2.2	Following 12.2.1.	Issue Notification and Synchronisation for Registration Status being Secured Active and in the case of a Switch Request , the Losing Supplier's Registration	CSS Provider	Recipients defined Paragraph 13.4	Market Message ¹ 4	CSS API

		Status being Secured Inactive .				
12.2.3	To have effect from 00.00 at the start of the Supply Effective From Date .	Update the Gaining Supplier's Registration Status to Active .	CSS Provide r		Internal Process	
12.2.4	In the case of a Switch Request , to have effect from 00.00 at the start of the Supply Effective From Date .	Update the Losing Supplier's Registration Status to Inactive .	CSS Provide r		Internal Process	

¹⁴ See Paragraph 13 for relevant [Market Message](#) sent to each [Market Participant](#).

13 [Registration Status](#): Sending of [Notifications](#) and [Synchronisation Messages](#)

13.1. This Paragraph 13 applies in respect of a [Registration Service Request](#) where one of Paragraphs 5 to 12 provides for this Paragraph 13 to apply. Which of Paragraph 13.2, 13.3 or 13.4 applies depends on the [Registration Status](#) of the relevant [Registration](#) (as further described in those Paragraphs).

Where the [Registration Status](#) becomes [Pending](#), or is [Cancelled](#) while [Pending](#)

13.2. If the [CSS Provider](#) is required to send [Notifications](#) and/or [Synchronisation Messages](#) in accordance with this Paragraph 13, and where the affected [Registration](#) has a [Registration Status](#) of [Pending](#) (or had a status of [Pending](#) immediately prior to being [Cancelled](#)), the following interface table shall apply:

Ref	When	Action	From	To	Interface	Means
Where a new Registration becomes Pending						
13.2.1	Where this Paragraph 13.2 applies.	Issue Notification that the Registration is Pending .	CSS Provider	Gainin Supplier	Registration Pending Notification	CSS API
13.2.2	Where this Paragraph 13.2 applies.	Issue Synchronisation that the Registration is Pending .	CSS Provider	SMDS P ECoS Service Provider	Registration Event Synchronisation	CSS API
13.2.3	Additionally in the case of a gas RMP .	Issue Notification that the Registration is Pending .	CSS Provider	Gainin Shipper	Registration Pending Notification	CSS API
13.2.4	Additionally in the case of a gas RMP .	Issue Notification that the Registration is Pending .	CSS Provider	Losing Shipper	Registration Change Anticipated Notification	CSS API
13.2.5	Additionally in the case of a gas RMP .	Issue Synchronisation that the Registration is Pending .	CSS Provider	Gas Enquiry Service Provider	Registration Pending Synchronisation	CSS API
13.2.6	Additionally in the case of a gas RMP .	Issue Synchronisation that the Registration is Pending .	CSS Provider	Gas Retail Data Agent	Registration Pending Synchronisation	CSS API
13.2.	Additionally in the	Issue	CSS	Electric	Registration	CSS

7	case of an electricity RMP .	Synchronisation that the Registration is Pending .	Provide r	ity Enquiry Service Provide r	Pending Synchronisa tion	API
13.2.8	Additionally in the case of an electricity RMP .	Issue Synchronisation that the Registration is Pending .	CSS Provide r	Electric ity Retail Data Agent	Registration Pending Synchronisa tion	CSS API
13.2.9	Following receipt of valid Market Message .	Process data and utilise in accordance with the SEC .	SMDS P ECoS Service Provide r		Inter nal Proc ess	N/A
13.2.10	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service .	Gas Enquiry Service Provide r		Inter nal Proc ess	N/A
13.2.11	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Inter nal Proc ess	N/A
13.2.12	Following receipt of valid Market Message .	Process data and update the Electricity Enquiry Service .	Electric ity Enquiry Service Provide r		Inter nal Proc ess	N/A
13.2.13	Following receipt of valid Market Message .	Include updated data in the next batch	Electric ity Retail Data		Inter nal Proc ess	N/A

		process and utilise in accordance with the BSC and REC .	Agent			
13.2.14	Where errors are identified in 13.2.9 – 13.2.13	Resolve error in accordance with the relevant Error Resolution Paths.	SMDS Provider ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electricity Retail Data Agent		Internal Process	N/A
Where a Pending Registration becomes Cancelled						
13.2.15	Where this Paragraph 13.2 applies.	Issue Notification that the Pending Registration	CSS Provider	Gaining Supplier	Gaining Registration Cancelled Notification	CSS API

		is Cancelled.				
13.2.16	Where this Paragraph 13.2 applies.	Issue Notification that the Pending Registration is Cancelled.	CSS Provide	Losing Supplier	Registration Cancelled Notification	CSS API
13.2.17	Where this Paragraph 13.2 applies.	Issue Synchronisation that the Pending Registration is Cancelled.	CSS Provide	SMDS Provider ECoS Service Provider	Registration Cancelled Synchronisation	CSS API
13.2.18	Additionally in the case of a gas RMP.	Issue Notification that the Pending Registration is Cancelled.	CSS Provide	Gaining Shipper	Registration Cancelled Notification	CSS API
13.2.19	Additionally in the case of a gas RMP.	Issue Notification that the Pending Registration is Cancelled.	CSS Provide	Losing Shipper	Registration Change Anticipated Notification	CSS API
13.2.20	Additionally in the case of a gas RMP.	Issue Synchronisation that the Pending Registration is Cancelled.	CSS Provide	Gas Enquiry Service Provider	Registration Cancelled Synchronisation	CSS API
13.2.21	Additionally in the case of a gas RMP.	Issue Synchronisation that the Pending	CSS Provide	Gas Retail Data Agent	Registration Cancelled Synchronisation	CSS API

		Registration is Cancelled .				
13.2.22	Additionally in the case of an electricity RMP .	Issue Synchronisation that the Pending Registration is Cancelled .	CSS Provider	Electricity Enquiry Service Provider	Registration Cancelled Synchronisation	CSS API
13.2.23	Additionally in the case of an electricity RMP .	Issue Synchronisation that the Pending Registration is Cancelled .	CSS Provider	Electricity Retail Data Agent	Registration Cancelled Synchronisation	CSS API
13.2.24	Following receipt of valid Market Message .	Process data and utilise in accordance with the SEC .	SMDS Provider ECoS Service Provider		Internal Process	N/A
13.2.25	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service Provider .	Gas Enquiry Service Provider		Internal Process	N/A
13.2.26	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Internal Process	N/A
13.2.27	Following receipt of valid Market Message .	Process data and update the Electricity	Electricity Enquiry Service		Internal Process	N/A

		Enquiry Service.	Provide r			
13.2.28	Following receipt of valid Market Message .	Include updated data in the next batch process and utilise in accordance with the BSC and REC .	Electricity Retail Data Agent		Internal Process	N/A
13.2.29	Where errors are identified in 13.2.24 – 13.2.28.	Resolve error in accordance with the relevant Error Resolution Paths.	SMDS P ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electricity Retail Data		Internal Process	N/A

			Agent			
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Where the [Registration Status](#) is [Confirmed](#), or is [Cancelled](#) while [Confirmed](#)

13.3. If the [CSS Provider](#) is required to send [Notifications](#) and/or [Synchronisation Messages](#) in accordance with this Paragraph 13, and where the affected [Registration](#) has a [Registration Status](#) of [Confirmed](#) (or had a status of [Confirmed](#) immediately prior to being [Cancelled](#)), the following interface table shall apply (noting that, in the case of [Initial Registration Requests](#), there is no [Losing Supplier](#), so no [Notifications](#) need be sent to the [Losing Supplier](#), [Losing Shipper](#) or [Losing Supplier Agents](#)):

Ref	When	Action	From	To	Interface	Means
Where a Pending Registration becomes Confirmed						
13.3.1	Where this Paragraph 13.3 applies.	Issue Notification that the Pending Registration is Confirmed .	CSS Provider	Gaining Supplier	Registration Confirmed Notification	CSS API
13.3.2	Additionally in the case of a gas RMP .	Issue Notification that the Pending Registration is Confirmed .	CSS Provider	Gaining Shipper	Registration Confirmed Notification	CSS API
13.3.3	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that the Pending Registration is Confirmed .	CSS Provider	MEM	Registration Change Anticipated Notification	CSS API
13.3.4	Additionally in the case of	Issue Notification that the	CSS Provider	HHDC/NHH DC	Registration Change Anticipated	CSS API

	Supplier Agents Appointed to an Active Registration.	Pending Registration is Confirmed .			Notification	
13.3.5	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that the Pending Registration is Confirmed .	CSS Provider	HHDA/NHDA	Registration Change Anticipated Notification	CSS API
Where a Confirmed Registration is Cancelled						
13.3.7	Where this Paragraph 13.3 applies.	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	Gaining Supplier	Gaining Registration Cancelled Notification	CSS API
13.3.8	Where this Paragraph 13.3 applies.	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	Losing Supplier	Registration Cancelled Notification	CSS API
13.3.9	Where this Paragraph 13.3 applies.	Issue Synchronisation that the Confirmed Registration is Cancelled .	CSS Provider	SMDSP ECoS Service Provider	Registration Cancelled Synchronisation	CSS API
13.3.10	Additionally in the case of a gas RMP .	Issue Notification that the Confirmed Registration	CSS Provider	Gaining Shipper	Registration Cancelled Notification	CSS API

		is Cancelled .				
13.3.1 1	Additional y in the case of a gas RMP .	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	Losing Shipper	Change Anticipated Notification	CSS API
13.3.1 2	Additional y in the case of a gas RMP .	Issue Synchronisati on that the Confirmed Registration is Cancelled .	CSS Provider	Gas Enquiry Service Provider	Registration Cancelled Synchronisati on	CSS API
13.3.1 3	Additional y in the case of a gas RMP .	Issue Synchronisati on that the Confirmed Registration is Cancelled .	CSS Provider	Gas Retail Data Agent	Registration Cancelled Synchronisati on	CSS API
13.3.1 4	Additional y in the case of an electricity RMP .	Issue Synchronisati on that the Confirmed Registration is Cancelled .	CSS Provider	Electricity Enquiry Service Provider	Registration Cancelled Synchronisati on	CSS API
13.3.1 5	Additional y in the case of an electricity RMP .	Issue Synchronisati on that the Confirmed Registration is Cancelled .	CSS Provider	Electricity Retail Data Agent	Registration Cancelled Synchronisati on	CSS API
13.3.1 6	Additional y in the case of Supplier Agents Appointed to an Active Registratio n .	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	MEM	Registration Change Anticipated Notification	CSS API

13.3.1 7	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	HHDC/NHH DC	Registration Change Anticipated Notification	CSS API
13.3.1 8	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that the Confirmed Registration is Cancelled .	CSS Provider	HHDA/NHH DA	Registration Change Anticipated Notification	CSS API
13.3.1 9	Following receipt of valid Market Message .	Process data and utilise in accordance with the SEC .	SMDSP ECoS Service Provider		Internal Process	N/A
13.3.2 0	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service .	Gas Enquiry Service Provider		Internal Process	N/A
13.3.2 1	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Internal Process	N/A
13.3.2 2	Following receipt of valid Market	Process data and update the Electricity	Electricity Enquiry Service		Internal Process	N/A

	Message.	Enquiry Service.	Provider			
13.3.23	Following receipt of valid Market Message.	Include updated data in the next batch process and utilise in accordance with the BSC and REC.	Electricity Retail Data Agent			Internal Process N/A
13.3.24	Where errors are identified in 13.3.19 – 13.3.23.	Resolve error in accordance with the relevant Error Resolution Paths.	SMDSP ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electricity Retail Data Agent			Internal Process N/A

13.4. If the [CSS Provider](#) is required to send [Notifications](#) and/or [Synchronisation Messages](#) in accordance with this Paragraph 13, and where the affected [Registration](#) has a [Registration Status](#) of [Secured Active](#), the following interface table shall apply (noting

that, in the case of [Initial Registration Requests](#), there is no [Losing Supplier](#), so no [Secured Inactive Notifications](#) or [Secured Inactive Synchronisation Messages](#) need be sent):

Ref	When	Action	From	To	Interface	Means
13.4.1	Where this Paragraph 13.4 applies.	Issue relevant Notification that the Registration is Secured Active .	CSS Provider	Gaining Supplier	Registration Secured Active Notification	CSS API
13.4.2	Where this Paragraph 13.4 applies.	Issue Notification that the Losing Supplier's Registration is Secured Inactive .	CSS Provider	Losing Supplier	Registration Secured Inactive Notification	CSS API
13.4.3	Where this Paragraph 13.4 applies.	Issue Synchronisation that the Registration is Secured Active .	CSS Provider	SMDSP ECoS Service Provider	Registration Secured Active Synchronisation Registration Secured Inactive Synchronisation	CSS API
13.4.4	Additionally in the case of a gas RMP .	Issue Notification that the Registration is Secured Active .	CSS Provider	Gaining Shipper	Registration Secured Active Notification	CSS API
13.4.5	Additionally in the case of a	Issue Notification that the	CSS Provider	Losing Shipper	Registration Secured Inactive	CSS API

	gas RMP .	Losing Supplier's Registration is Secured Inactive .			Notification	
13.4.6	Additional y in the case of a gas RMP .	Issue Synchronisati on that the Gaining Supplier's Registration is Secured Active and the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	Gas Enquiry Service Provider	Registration Secured Inactive Synchronisati on Registration Secured Active Synchronisati on	CSS API
13.4.7	Additional y in the case of a gas RMP .	Issue Synchronisati on that the Gaining Supplier's Registration is Secured Active and the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	Gas Retail Data Agent	Registration Secured Inactive Synchronisati on Registration Secured Active Synchronisati on	CSS API
13.4.8	Additional y in the case of an electricity RMP .	Issue Synchronisati on that the Gaining Supplier's Registration is Secured Active and the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	Electricity Enquiry Service Provider	Registration Secured Active Synchronisati on Registration Secured Inactive Synchronisati on	CSS API

		is Secured Inactive .				
13.4.9	Additional y in the case of an electricity RMP .	Issue Synchronisati on that the Gaining Supplier's Registration is Secured Active and the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	Electricity Retail Data Agent	Registration Secured Active Synchronisati on Registration Secured Inactive Synchronisati on	CSS API
13.4.1 0	Additional y in the case of Supplier Agents Appointed to an Active Registrati on .	Issue Notification that the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	MEM	Registration Secured Inactive Notification	CSS API
13.4.1 1	Additional y in the case of Supplier Agents Appointed to an Active Registrati on.	Issue Notification that the Losing Supplier's Registration is Secured Inactive .	CSS Provide r	HHDC/NHH DC	Registration Secured Inactive Notification	CSS API
13.4.1 2	Additional y in the case of Supplier Agents Appointed to an	Issue Notification that the Losing Supplier's Registration is Secured	CSS Provide r	HHDA/NHH DA	Registration Secured Inactive Notification	CSS API

	Active Registration.	Inactive.				
13.4.13	Additionally in the case of Meter Asset providers associated to an RMP .	Issue Notification that the Gaining Supplier's Registration is Secured Active and the Losing Supplier's Registration is Secured Inactive .	CSS Provider	MAP	Registration Secured Active Synchronisation Registration Secured Inactive Synchronisation	
13.4.14	Following receipt of valid Market Message .	Process data and utilise in accordance with the SEC .	SMDSP ECoS Service Provider		Internal Process	N/A
13.4.15	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service .	Gas Enquiry Service Provider		Internal Process	N/A
13.4.16	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Internal Process	N/A
13.4.17	Following receipt of valid Market Message .	Process data and update the Electricity Enquiry Service .	Electricity Enquiry Service Provider		Internal Process	N/A
13.4.18	Following receipt of	Include updated data	Electricity Retail		Internal	N/A

	valid Market Message .	in the next batch process and utilise in accordance with the BSC and REC .	Data Agent		Process	
13.4.19	Where errors are identified in 13.4.14 – 13.4.18.	Resolve error in accordance with the relevant Error Resolution Paths.	SMDSP ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electricity Retail Data Agent		Internal Process	N/A

14 [Registration Deactivation Requests](#)

14.1. A [Registration Deactivation Request](#) can only be submitted in respect of an [RMP](#) with an [RMP Status](#) of [Dormant](#) or [Terminated](#). An [RMP's RMP Status](#) can be changed in

accordance with the [RMP Lifecycle Schedule](#).

- 14.2. An [Energy Supplier](#) can only submit a [Registration Deactivation Request](#) for an [RMP](#) while it is the [Registered Supplier](#) for that [RMP](#).
- 14.3. The [Supply Effective Through Date](#) applied to a [Registration Deactivation Request](#) will be either:
- (a) the same date as the submission date, if submitted prior to 17.00 hours on the submission date; or
 - (b) the next calendar day, if submitted after 17.00 hours on the submission date.
- 14.4. [Registration Deactivation Requests](#) are subject to [Validation](#) in accordance with Paragraph 5 and the [Data Specification](#).
- 14.5. The following interface table applies to the submission of [Registration Deactivation Requests](#), and their acceptance or rejection by the [CSS Provider](#):

Ref	When	Action	From	To	Interface	Means
14.5.1	At the initiation of an Energy Supplier .	Submit Registration Deactivation Request .	Registered Supplier	CSS Provider	Registration Deactivation	CSS API
14.5.2	Following 14.5.1 where the message has passed synchronous validation.	Record the Registration Deactivation Request's Registration Service Request Status as Submitted .	CSS Provider		Internal Process	N/A
14.5.3	Following 14.5.2.	Perform asynchronous validation of Registration Deactivation Request .	CSS Provider		Internal Process	N/A
14.5.4	Following 14.5.3, if Registration Deactivation Request Validation fails.	Set Registration Service Request Status for Registration Deactivation Request to Rejected .	CSS Provider		Internal Process	N/A
14.5.5	Following 14.5.4, where Registration Service Request Status is updated to Rejected .	Issue Notification of Registration Deactivation Request being Rejected .	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
14.5.6	Following 14.5.3, if Registration Deactivation Request successfully completes Validation .	Update Registration Service Request Status for Registration Deactivation Request to Validated and	CSS Provider		Internal Process	N/A

		the Registration Status to Secured Inactive . ¹⁵				
14.5.7	Following 14.5.6 where Registration Service Request Status is updated to Validated .	Issue Notification of Registration Deactivation Request being Validated .	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
14.5.8	Following 14.5.7 where the Registration Status is updated to Secured Inactive .	Issue Notification or Synchronisation for Registration Status to Secured Inactive .	CSS Provider	Recipients defined in Paragraph 14.6	Market Message ¹⁶	CSS API
14.5.9	To have effect from 00.00 at the end of the Supply Effective Through Date .	Update the Energy Supplier's Registration Status to Inactive .	CSS Provider		Internal Process	N/A

¹⁵ The [Registration Inactive](#) date will be recorded at 00:00 hours on the following day.

¹⁶ See Paragraph 14.6 for relevant [Market Message](#) sent to each [Market Participant](#).

14.6. The following interface table sets out the [Notifications](#) and [Synchronisation Messages](#) to be sent on acceptance by the [CSS Provider](#) of a [Registration Deactivation Request](#), where a [Registration](#) becomes [Secured Inactive](#):

Ref	When	Action	From	To	Interface	Means
14.6.1	Where this Paragraph 14.6 applies.	Issue Notification that Registration is Secured Inactive .	CSS Provider	Registered Supplier	Registration Secured Inactive Notification	CSS API
14.6.2	Where this Paragraph 14.6 applies.	Issue Synchronisation that Registration is Secured Inactive .	CSS Provider	SMDSP ECoS Service Provider	Registration Secured Inactive Synchronisation	CSS API
14.6.3	Additionally in the case of a gas RMP .	Issue Notification that Registration is Secured Inactive .	CSS Provider	Registered Shipper	Registration Secured Inactive Notification	CSS API
14.6.4	Additionally in the case of a gas RMP .	Issue Synchronisation that Registration is Secured Inactive .	CSS Provider	Gas Enquiry Service Provider	Registration Secured Inactive Synchronisation	CSS API
14.6.5	Additionally in the case of a gas RMP .	Issue Synchronisation that Registration is Secured Inactive .	CSS Provider	Gas Retail Data Agent	Registration Secured Inactive Synchronisation	CSS API
14.6.5	Additionally in the case of an electricity RMP .	Issue Synchronisation that Registration is Secured Inactive .	CSS Provider	Electricity Enquiry Service Provider	Registration Secured Inactive Synchronisation	CSS API
14.6.6	Additionally in the case of an electricity	Issue Synchronisation that Registration is	CSS Provider	Electricity Retail Data Agent	Registration Secured Inactive Synchronisation	CSS API

	RMP.	Secured Inactive.			n	
14.6.7	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that Registration is Secured Inactive.	CSS Provider	MEM	Registration Secured Inactive Notification	CSS API
14.6.8	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that Registration is Secured Inactive.	CSS Provider	HHDC/NHHD C	Registration Secured Inactive Notification	CSS API
14.6.9	Additionally in the case of Supplier Agents Appointed to an Active Registration .	Issue Notification that Registration is Secured Inactive.	CSS Provider	HHDA/NHHD A	Registration Secured Inactive Notification	CSS API
14.6.10	Additionally in the case of Meter Asset Providers associated to an RMP.	Issue Notification that Registration is Secured Inactive.	CSS Provider	MAP	Registration Secured Inactive Synchronisation	CSS API
14.6.11	Following receipt of valid Market Message.	Process data and utilise in accordance with the SEC.	SMDSP ECoS Service Provider		Internal Processes	N/A
14.6.12	Following receipt of valid Market Message.	Process data and update the Gas Enquiry Service.	Gas Enquiry Service Provider		Internal Processes	N/A

14.6.1 3	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Internal Processes	N/A
14.6.1 4	Following receipt of valid Market Message .	Process data and update the Electricity Enquiry Service .	Electricity Enquiry Service Provider		Internal Processes	N/A
14.6.1 5	Following receipt of valid Market Message .	Include updated data in the next batch process and utilise in accordance with the BSC and REC .	Electricity Retail Data Agent		Internal Processes	N/A
14.6.1 6	Where errors are identified in 14.6.11 – 14.6.15.	Resolve error in accordance with the relevant Error Resolution Paths.	SMDSP ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electricity		Internal Processes	N/A

			y Retail Data Agent			
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15 [Change of Shipper Requests](#)

15.1. Only [Gas Suppliers](#) can submit a [Change of Shipper Request](#). A [Gas Supplier](#) can only submit a [Change of Shipper Request](#) for an [RMP](#) while it is the [Registered Supplier](#) for that [RMP](#).

15.2. The effective from date which can be specified in a [Change of Shipper Request](#) must be a date occurring before any date on which the [Energy Supplier's Registration](#) is due to become [Inactive](#); and:

(a) in the case of a [Change of Shipper Request](#) submitted before 17.00 hours, no earlier than the next day after the day on which it was submitted; or

(b) in the case of a [Change of Shipper Request](#) submitted at or after 17.00 hours, no earlier than the second day after the day on which it was submitted.

15.3. To determine whether to accept or reject a [Change of Shipper Request](#) submitted by an [Energy Supplier](#), the [CSS Provider](#) shall:

(a) check that the [Shipper](#) specified in the request is not subject to a [Market Sanction](#);

(b) check that the request is consistent with the [Energy Supplier's](#) applicable [Regulatory Alliances](#) and [Commercial Alliances](#); and

(c) follow any other [Validation](#) rules set out in Paragraph 5 or the [Data Specification](#).

15.4. The following interface table applies to the [Change of Shipper Requests](#), and their acceptance or rejection by the [CSS Provider](#):

Ref	When	Action	From	To	Interface	Means
15.4.1	At the initiation of an Energy Supplier .	Submit Change of Shipper Request .	Registered Supplier	CSS Provider	Update Active Registration	CSS API
15.4.2	Following 15.4.1 where the message has passed synchronous validation.	Set Change of Shipper Request's Registration Status to Submitted .	CSS Provider		Internal Process	N/A
15.4.3	Following 15.4.2.	Perform asynchronous validation of Change of Shipper Request .	CSS Provider		Internal Process	N/A
15.4.4	Following 15.4.3 if Change of Shipper Request fails Validation .	Set Change of Shipper Request's Registration Status to Rejected .	CSS Provider		Internal Process	N/A
15.4.5	Following 15.4.4, where Registration Event Request Status is updated to Rejected .	Issue Notification of Change of Shipper Request being Rejected .	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
15.4.6	Following 15.4.3 if Change of Shipper Request successfully completes Validation .	Set Change of Shipper Request's Registration Status to Validated and record the change of	CSS Provider		Internal Process	N/A

		Shipper and the effective date of such change.				
15.4.7	Following 15.4.6, where Registration Event Request Status is updated to Validated .	Issue Notification of an accepted Change of Shipper Request , and the effective date of such change.	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
15.4.8	Following 15.4.7, where Change of Shipper Request is accepted.	Issue Notification or Synchronisation for an accepted Change of Shipper Request , and the effective date of such change.	CSS Provider	Recipients defined in Paragraph 15.6	Market Message ¹⁷	CSS API

¹⁷ See Paragraph 15 for relevant [Market Message](#) sent to each [Market Participant](#).

15.5. Where a [Change of Shipper Request](#) has been accepted for an [RMP](#), but has yet to become effective, a new [Energy Supplier's Registration](#) becoming [Secured Active](#) in respect of that [RMP](#), with a [Supply Effective From Date](#) which is the same as or prior to the [Effective From Date](#) of the [Change of Shipper Request](#) shall result in the original [Change of Shipper Request](#) not becoming effective.

15.6. It is not possible to cancel a future dated [Change of Shipper Request](#) where a different [Shipper](#) is appointed. An additional request must be submitted with the new [Shipper](#) details, using the same [Shipper](#) effective from date.

15.7. The following interface table applies where the [CSS Provider](#) is required to send [Notifications](#) and [Synchronisation Messages](#) under Paragraph 15.4:

Ref	When	Action	From	To	Interface	Means
15.7.1	Where this Paragraph 15.7 applies.	Issue Notification of Change of Shipper.	CSS Provider	Losing Shipper	Registration Event Notification	CSS API
15.7.2	Where this Paragraph 15.7 applies.	Issue Notification of Change of Shipper.	CSS Provider	Gaining Shipper	Registration Event Notification	CSS API
15.7.3	Where this Paragraph 15.7 applies.	Issue Synchronisation of Change of Shipper.	CSS Provider	Gas Enquiry Service Provider	Registration Event Notification	CSS API
15.7.4	Where this Paragraph 15.7 applies.	Issue Synchronisation of Change of Shipper.	CSS Provider	Gas Retail Data Agent	Registration Event Notification	CSS API
15.7.5	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service .	Gas Enquiry Service Provider		Internal Process	N/A
15.7.6	Following receipt of valid Market Message .	Process data and utilise in accordance with the	Gas Retail Data Agent		Internal Process	N/A

		UNC.				
15.7.7	Where errors are identified in 15.7.5 – 15.7.6.	Resolve error in accordance with the relevant Error Resolution Paths.	Gas Enquiry Service Provider Gas Retail Data Agent		Internal Process	N/A

16 Change of Domestic Premises Indicator Requests

16.1. An [Energy Supplier](#) can only submit a [Change of Domestic Premises Indicator Request](#) for an [RMP](#) while it is the [Registered Supplier](#) for that [RMP](#). As the [Data Master](#) for the [Data Item](#) recorded as the [Domestic Premises Indicator](#) for an [RMP](#), the [Registered Supplier](#) shall update this [Data Item](#) where it becomes aware that it is not correct.

16.2. The [Change of Domestic Premises Indicator Request](#) must be sent on the date that the [Energy Supplier](#) becomes aware of a historic change, or on the date on which the change occurs (if the [Energy Supplier](#) has received prior notification of the date on which a change is to become effective).

16.3. The following interface table applies to the [Change of Domestic Premises Indicator Requests](#), and their acceptance or rejection by the [CSS Provider](#):

Ref	When	Action	From	To	Interface	Means
16.3.1	Following an Energy Supplier identifying that paragraph	Submit Change of Domestic Premises Indicator Request .	Registered Supplier	CSS Provider	Update Active Registration	CSS API

	16.3 applies					
16.3.2	Following 16.3.1 where the message has passed synchronous validation.	Set Change of Domestic Premises Indicator Request's Registration Status to Submitted .	CSS Provider		Internal Process	N/A
16.3.3	Following 16.3.2.	Perform asynchronous validation of Change of Domestic Premises Indicator Request .	CSS Provider		Internal Process	N/A
16.3.4	Following 16.3.3 if Change of Domestic Premises Indicator Request Validation fails	Set Change of Domestic Premises Indicator Request's Registration Status to Rejected .	CSS Provider		Internal Process	N/A
16.3.5	Following 16.3.4 where Registration Event Request Status is updated to Rejected .	Issue Notification of Change of Domestic Premises Indicator Request being Rejected .	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
16.3.6	Following 16.3.3 if Change of Domestic Premises	Set Change of Domestic Premises Indicator Request's	CSS Provider		Internal Process	N/A

	Indicator Request successfully completes Validation .	Registration Status to Validated , and record the change to the Domestic Premises Indicator and the effective date of such change.				
16.3.7	Following 16.3.6, where Registration Event Request Status is updated to Validated .	Issue Notification of an accepted Change of Domestic Premises Indicator Request .	CSS Provider	Registered Supplier	Registration Validation Notification	CSS API
16.3.8	Following 16.3.7, where Change of Domestic Premises Indicator Request is accepted.	Issue Notification or Synchronisation for an accepted Change of Domestic Premises Indicator Request .	CSS Provider	Recipients defined in Paragraph 16.4	Market Message ¹⁸	CSS API

¹⁸ See Paragraph 16.4 for relevant [Market Message](#) sent to each [Market Participant](#).

16.4. The following interface table applies where the [CSS Provider](#) is required to send [Notification](#) and [Synchronisation Messages](#) following a [Change of Domestic Premises Indicator Request](#):

Ref	When	Action	From	To	Information Required	Method
16.4.1	Where this Paragraph 16.4 applies.	Issue Synchronisation of Change of Domestic Premises Indicator.	CSS Provider	SMDSP ECoS Service Provider	Registration Event Synchronisation	CSS API
16.4.2	In the case of a gas RMP , where this Paragraph 16.4 applies.	Issue Notification of Change of Domestic Premises Indicator.	CSS Provider	Registered Shipper	Registration Event Notification	CSS API
16.4.3	In the case of a gas RMP , where this Paragraph 16.4 applies.	Issue Synchronisation of Change of Domestic Premises Indicator.	CSS Provider	Gas Enquiry Service Provider	Registration Event Synchronisation	CSS API
16.4.4	In the case of a gas RMP , where this Paragraph 16.4 applies.	Issue Synchronisation of Change of Domestic Premises Indicator.	CSS Provider	Gas Retail Data Agent	Registration Event Synchronisation	CSS API
16.4.5	In the case of an	Issue Synchronisation of	CSS Provider	Electricity Enquiry Service Provider	Registration Event Synchronisation	CSS API

	electricity RMP , where this Paragraph 16.4 applies.	Change of Domestic Premises Indicator.			tion	
16.4.6	In the case of an electricity RMP , where this Paragraph 16.4 applies.	Issue Synchronisation of Change of Domestic Premises Indicator.	CSS Provider	Electricity Retail Data Agent	Registration Event Synchronisation	CSS API
16.4.7	Following receipt of valid Market Message .	Process data and utilise in accordance with the SEC .	SMDS P ECoS Service Provider		Internal Process	N/A
16.4.8	Following receipt of valid Market Message .	Process data and update the Gas Enquiry Service .	Gas Enquiry Service Provider		Internal Process	N/A
16.4.9	Following receipt of valid Market Message .	Process data and utilise in accordance with the UNC .	Gas Retail Data Agent		Internal Process	N/A
16.4.10	Following	Process data and	Electricity		Internal	N/A

	receipt of valid Market Message .	update the Electricity Enquiry Service .	Enquiry Service Provider		Process	
16.4.11	Following receipt of valid Market Message .	Include updated data in the next batch process and utilise in accordance with the BSC and REC.	Electricity Retail Data Agent		Internal Process	N/A
16.4.12	Where errors are identified in 16.4.7 – 16.4.11.	Resolve error in accordance with the relevant Error Resolution Paths.	SMDS P ECoS Service Provider Gas Enquiry Service Provider Gas Retail Data Agent Electricity Enquiry Service Provider Electric		Internal Process	N/A

			ity Retail Data Agent			
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