# **REC Weekly Bulletin (12 January 2023)**

All the information contained within this archive was correct at the date of publication.

To subscribe to receive these Weekly Bulletins as an email each Friday: click here.

# **Upcoming Meetings and Events**

16 January 2024 - REC Change Panel

18 January 2024 - Market Entry Engagement Session (Register here)

• 23 January 2024 - RECCo's Forward Work Plan Webinar (Register here)

Keep up to date with REC meetings and events with these dates for your diary:

• 30 January 2024 - Introduction to the REC Data Specification Session (Register here)

• 30 January 2024 - Performance Assurance Board

• 31 January 2024 - Technical Expert Panel

• 07 February 2024 - February Release Drop-in Session (Register here)

09 February 2024 - REC Issues Group

• 14 February 2024 - Metering Expert Panel

• 28 February 2024 - RECCo's 2024-25 Budget Breakdown Webinar (Register here)

MEMs

DNOs

Suppliers

## **New Podcast: ECOES Suggestion Box**

MEMs

DNOs

**Suppliers** 

The Code Manager has released its latest podcast. Paul Rocke is joined by Sarah Mower from C&C Group, the service provider of the Electricity Enquiries Service (EES). In this podcast, they discuss the ECOES Suggestion Box (located under the user's icon in the top right of the screen), and some of the suggestions that users of EES have written in with. To access this episode and the transcript, click <a href="here">here</a>.

# **Change of Tenancy Change Proposal (R0155) Working Group**

R0155 has been raised by RECCo with the intention of reviewing the non-domestic Change of Tenancy process, including Change of Supplier with a Change of Tenancy. The review has no set solution and is looking for input from Suppliers, Third Party Intermediaries and Consumers through a working group and the REC Change Process.

Suppliers

**TPIs** 

Prior to the formal establishment of the working group to develop the potential solution for the change, the Code Manager is hosting two online webinars – one for Suppliers and one for Third Party Intermediaries. These sessions will introduce the Code Manager's plan for the subsequent working group activity, including how that working group would be established and members appointed.

Both sessions will commence at 14:00 and are expected to last approximately two hours.

Suppliers are invited to sign up to attend their webinar on 25 January 2024 by emailing <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>

TPIs are invited to sign up to attend their webinar on 01 February 2024 by emailing <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>.

## **Market Entry Engagement Session**

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Suppliers

The REC Code Manager hosting a Market Entry Engagement Session on **18 January 2024** (11:00-12:00). This session will provide an overview of the Market Entry journey for qualification, tips and guidance on how to complete a successful submission for each stage of the application journey. Participants can ask questions around the general Market Entry process as well as for your individual Market Entry requirements.

To view the full list of topics and register your interest, click <a href="mailto:here">here</a> or email <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>.

#### **Introduction to REC Data Specification Session**

MEMs

DNOs

Suppliers

The REC Code Manager is hosting an Introduction to the REC Data Specification on **30 January 2024** (10:00-11:00). If you are new to the REC or would like further training on the Data Specification, please join us to learn about the REC Data Specification.

To view the full list of topics and register your interest, click <a href="mailto:here">here</a> or email <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>.

### **February Release Drop-in Session**

MEMs

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Suppliers

The REC Code Manager is hosting a February Release Drop-in Session on **07 February 2024** (14:00-14:30) to provide an overview of the planned changes within the scope the February Release taking place on 23 February 2024. The session will provide information on the impacts of the changes and provide you with an opportunity ask your questions direct to the Code Manager.

To view the full list of topics and register your interest, click <a href="mailto:here">here</a> or email <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>.

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#### **Scheduled Maintenance: EMAR IBM Jazz**

The IBM Jazz element of the Energy Market Architecture Repository (EMAR) will be unavailable for approximately 30 minutes from 18:00 on 12 January 2024 for planned maintenance. No other REC services will be affected, and you can still view the digitalised REC using the <u>Digital Navigator</u> during the outage period.

# Non-Processing Days for 2024 not added to CSS

Non-Processing Days for 2024 were not added to CSS prior to the start of the year (bank holidays and weekends).

Any switches with an objection window closure date of 01, 02, 06, 07 and 08 of January may be impacted. Therefore, switches submitted may have not had the full objection period, taking into account bank holidays and weekends.

Analysis on the impacted dates has found that an objection was sent after the objection window closure for 73 switches, the remainder of the switches processed successfully.

Suppliers

Incidents have been raised for all the losing parties with details of the impacted switches, followed by direct contact. Market Participants are advised to submit a switch utilising the erroneous transfer process as soon as possible to reverse the switch. Market Participants that initially gained will be contacted to ensure that objections are not raised for the 73 switches once submitted.

If any Market Participants identify scenarios where an objection has not been submitted after the shortened objection window but should have, please raise an incident via the normal process.

Corrective work has been completed and Non-Processing Days have now been added to CSS for 2024 going forward.

# **Stay Energy Safe Radio Campaign**

MEMs

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Suppliers

The Stay Energy Safe radio campaign is now live on both traditional and digital radio stations within key cities, including London, Glasgow, Newcastle, Birmingham, Liverpool, and Manchester. This will be running from 08 January to 04 February 2024. Encourage your colleagues and customers to listen out. Your support in spreading the word is vital.

For campaign details and information, visit the Stay Energy Safe Partner portal, which can be accessed via the Energy Theft Reduction Hub. If you require a login for the partner portal, please email <a href="mailto:theft@retailenergycode.co.uk">theft@retailenergycode.co.uk</a>.

MEMs

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**REC Committees** 

Within the past week, the Code Manager has published the below REC Committees documentation on the REC Portal.

Agenda and Papers have been published following the REC Change Panel on 16 January 2023.

### **Contacting the Code Manager**

MEMs

DNOs

Suppliers

To unsubscribe from receiving this weekly bulletin, email <a href="mailto:enquiries@recmanager.co.uk">enquiries@recmanager.co.uk</a>.



You can also keep up to date with any news from the Code Manager during the week by following us on LinkedIn, where we publish daily posts. You can follow us <a href="here">here</a>.