REC Weekly Bulletin (24 May 2024)

All the information contained within this archive was correct at the date of publication.

To subscribe to receive these Weekly Bulletins as an email each Friday: click here.

Upcoming Meetings and Events

| MEMs

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Suppliers | Keep up to date with REC meetings and events with these dates for your diary:

• 28 May 2024 - Performance Assurance Board

• 29 May 2024 - Technical Expert Panel

• 29 May 2024 - Energy Theft Reduction Expert Group

• 04 June 2024 - REC Change Panel

• 05 June 2024 - Performance Assurance Webinar (Register here)

• 06 June 2024 - REC Change Issues Group

• 11 June 2024 - June REC Release Drop-in Session (Register here)

• 12 June 2024 - Metering Expert Panel

• 13 June 2024 - R0113 - Data Specification Updates and Clarifications Webinar (Register here)

• 14 June 2024 - REC Issues Group |

Performance Assurance Webinar

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The Code Manager is hosting a Performance Assurance Webinar on **05 June 2024** (12:00 – 13:30) in which we will be discussing various topic areas within the scope of Performance Assurance.

To view the full list of topics and register your interest, click here or email enquiries@recmanager.co.uk.

June 2024 REC Release Drop-in Session

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The Code Manager is hosting the June 2024 REC Release Drop-in Session on **11 June 2024** (13:00 – 14:00) to provide an overview of the planned changes within the scope the June 2024 (3.11.0) REC Release taking place on **28 June 2024.** The session will provide information on the impacts of the changes and provide you with an opportunity ask your questions direct to the Code Manager.

To view the full list of topics and register your interest, click here or email enquiries@recmanager.co.uk.

R0113 – Data Specification Updates and Clarifications Webinar

MEMs

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The Code Manager is hosting a webinar around Change Proposal R0113 – Data Specification Updates and Clarifications on **13 June 2024** (13:00 – 15:00) to provide Parties with an overview of all changes within scope and the opportunities to ask questions or raise concerns about any alterations proposed.

To view the full list of topics and register your interest, click here or email enquiries@recmanager.co.uk.

REC Change Issues Group

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We are pleased to announce the formation of the REC Change Issues Group. The first meeting is being held on **06 June 2024** (10:00-12:00).

The Change Issues Group is a new forum being established by the REC Code Manager. The group will be one of the places where the Code Manager can discuss REC Change Issues and REC Change Proposals.

This group will input into REC Change Issues including developing solutions or issue resolution which may progress either into a REC Change Proposal or be resolved through other means such as updated or new guidance. The Change Issues Group will support the Code Manager activity by sharing knowledge, best practice, advice and giving stakeholders an engagement route into the REC Change process.

All REC Parties and interested non-REC Parties are invited to attend meetings of the Change Issues Group. To confirm your attendance please email enquiries@recmanager.co.uk and the invite will be sent to you.

The meeting agenda will be published five Working Days in advance of the Change Issues Group. The full Terms of Reference (ToR) for the group are here.

If you have any questions about the Change Issue Group, please contact the Code Manager by emailing enquiries@recmanager.co.uk.

Market-wide Half Hourly Settlement Update

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Reminder: Change Request (CR050) issued for Impact Assessment

On 01 May 2024, the Programme Steering Group (PSG), as instructed by Ofgem, approved Change Request CR050: Amendments to the MHHS Change Control Approach and Form to be issued for Impact Assessment. The deadline for responses is 17:00 on **29 May 2024**. To provide your feedback and Impact Assessment on this Change Request, please complete the CR050 form and email it to PMO@mhhsprogramme.co.uk.

For more details, including access to the form, please view CR050 on the Programme Change Control page of the MHHS website.

The MHHS Programme also held a Change Control Webinar on CR050 on 13 May 2024. For further information, and to access the webinar materials, click here.

If you have any questions, please email PMO@mhhsprogramme.co.uk.

Updated Northern Powergrid Information

MEMs

The updated 2024 version of the Northern Powergrid DNO Information for Meter Operators document can be found in the REC Metering Hub, in the 'DNO Information for MEMs' area.

Northern Powergrid will be inviting Metering Equipment Manager (MEM) representatives to a forum in the near future to discuss the significant changes in the document and invite any questions.

Please email enquiries@recmanager.co.uk if you have any questions or to gain access to the REC Metering Hub.

Scheduled Maintenance: REC Services Outage

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A planned network outage will take place on **04 June 2024** from 22:00 for approximately 15 minutes across the EES, EES API and GDCC web portals.

As with any planned maintenance there is the potential for issues arise. C&C's infrastructure and support teams will remain on standby throughout the maintenance window, ready to act in the highly unlikely event that services are disrupted beyond the planned window.

Once the maintenance work is complete, services will return to normal operation. There are no additional actions required by you. If you have any questions, please contact support@candc-uk.com.

ServiceNow Upgrade

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ServiceNow will be upgrading on **28 May 2024** (20:45 – 23:00). The changes in this Release include cosmetic changes such as the DCC branding changing to ServiceNow colours and is **not** focused on deploying new functionality.

ServiceNow will still be available during the upgrade, however only essential activity is recommended during the time window. If a user is logged in during the upgrade, the user might need to log back in following the update. In addition, if a user is in the process of adding a comment to an incident, they might need to re-submit the comment and save when the page is upgraded. For more information on this Release, click here.

RECCo's Budget Improvement

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RECCo plays a crucial role in the energy sector by working closely with REC Parties and stakeholders to ensure the retail energy market runs efficiently and effectively.

To achieve this goal, RECCo is transparent in their budget process, allowing stakeholders to clearly understand RECCo's policies and expenditures. RECCo is continuously striving to improve this process to ensure that stakeholders can see that they, and ultimately consumers, are receiving value for money.

Following the latest budget-setting process, they are committing to making a range of key improvements to further increase transparency in the future. Click here to read the full article and the Procurement Principles.

RECCo's Police Partnership Proposal

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Energy theft presents multifaceted challenges for the industry, including inconsistent police enforcement and reporting. This may be due to limited awareness of energy theft-related crimes within law enforcement and difficulty in engaging effectively with Suppliers and DNOs.

Taking lessons from other sectors such as banking and insurance, RECCo has been engaging with the City of London police on proposals to establish and fund a dedicated unit to investigate and prosecute energy theft and associated crimes. It is hoped that this will not only strengthen the energy industry's ability to effectively respond to detected energy theft but also, with the support of our ongoing awareness campaign, alter perceptions of the risk of being caught and, therefore, prevent future energy theft.

Click here to read more about the Police Partnership Proposal and complete the short survey to share your thoughts.

Performance Assurance Board Elections

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Following the completion of the REC Performance Assurance Board Supplier vacancy nomination period the Code Manager has launched an election to determine the new Member. Supplier Contract Managers have received an election form and are invited to submit a vote to committees@recmanager.co.uk before 17:00 on **29 May 2024**.

REC Committees

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Within the past week, the Code Manager has published the below REC Committees documentation on the REC Portal.

- Final Minutes have been published following the REC Change Panel on **07 May 2024**.

- Meeting Notes have been published following the REC Issues Group on **10 May 2024**.

- Draft Minutes have been published following the R0155 Workgroup on **16 May 2024**.

- Headline Report has been published following the REC Change Panel on **21 May 2024**.

- Agenda and Papers have been published ahead of the Performance Assurance Board on **28 May 2024**.

- Agenda and Papers have been published ahead of the Technical Expert Panel on **29 May 2024**.

- Agenda and Papers have been published ahead of the R0155 Workgroup on **30 May 2024**.

Contacting the Code Manager

MEMs

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We welcome feedback about our communications and all aspects of the REC Code Manager service. To send us your feedback you can create a ticket on the REC Portal Service Desk, send an email to enquiries@recmanager.co.uk, or use the CSI feedback form.

To unsubscribe from receiving this weekly bulletin, email enquiries@recmanager.co.uk.

You can also keep up to date with any news from the Code Manager during the week by following us on LinkedIn, where we publish daily posts. You can follow us here.