

RETAIL ENERGY CODE

REC CODE ROADMAP LAUNCH

26 JANUARY 2023



INTRODUCING YOUR PRESENTERS



Amie Lauper-Bull

REC Code Manager

Events and Communications Officer



Beth Brown

REC Code Manager

Technical Design Authority Team
Member

HOUSEKEEPING

- Videos and microphones
- Event recording
- Use of Slido
- Opportunities for Q&A



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AGENDA FOR TODAY

AGENDA ITEM	PRESENTER
Introduction to the REC Code Roadmap	Beth Brown
Overview of the roadmap contents	Beth Brown
Planned engagement and feedback	Beth Brown
Q&A	Amie Lauper-Bull




PURPOSE OF TODAY

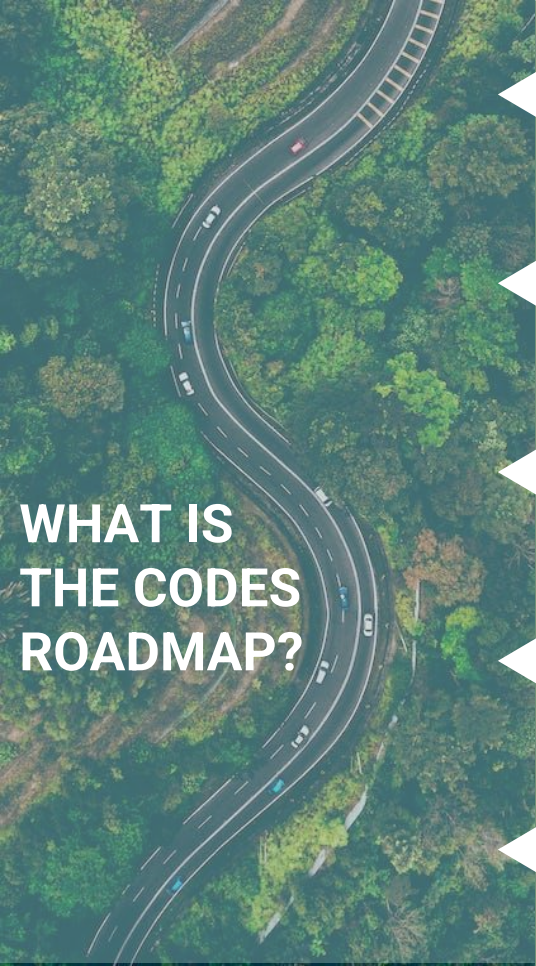
- 1 Introduce you to the roadmap, its content and structure

 - 2 Invite questions on what the roadmap is






 - 3 Introduce the themes and epics

 - 4 Confirm opportunities to find out the detail of the epics and provide your feedback
- 

INTRODUCTION TO THE REC CODE ROADMAP



WHAT IS THE CODES ROADMAP?

-  Presents the priority work items that RECCo and the Code Manager are planning to progress over the next 3 years, and what should be achieved
-  Moves change away from disjointed individual Change Proposals to longer term more fundamental change for REC stakeholders including consumers
-  Provides a clearer big picture of change themes and certainty over the future direction of the REC arrangements
-  Enables control of the pace and direction of change towards strategic priority areas
-  Changes can be prioritised, batched and delivered in logical, cost-effective order

CHANGE TOPICS

90 CHANGE PROPOSALS RAISED AS OF 26 Jan 2023

- Transitional issues
- Directed change
- REC party / stakeholder initiated
- Code Manager / RECCo initiated

SOME LESS IMPACTFUL CHANGES PROGRESSED

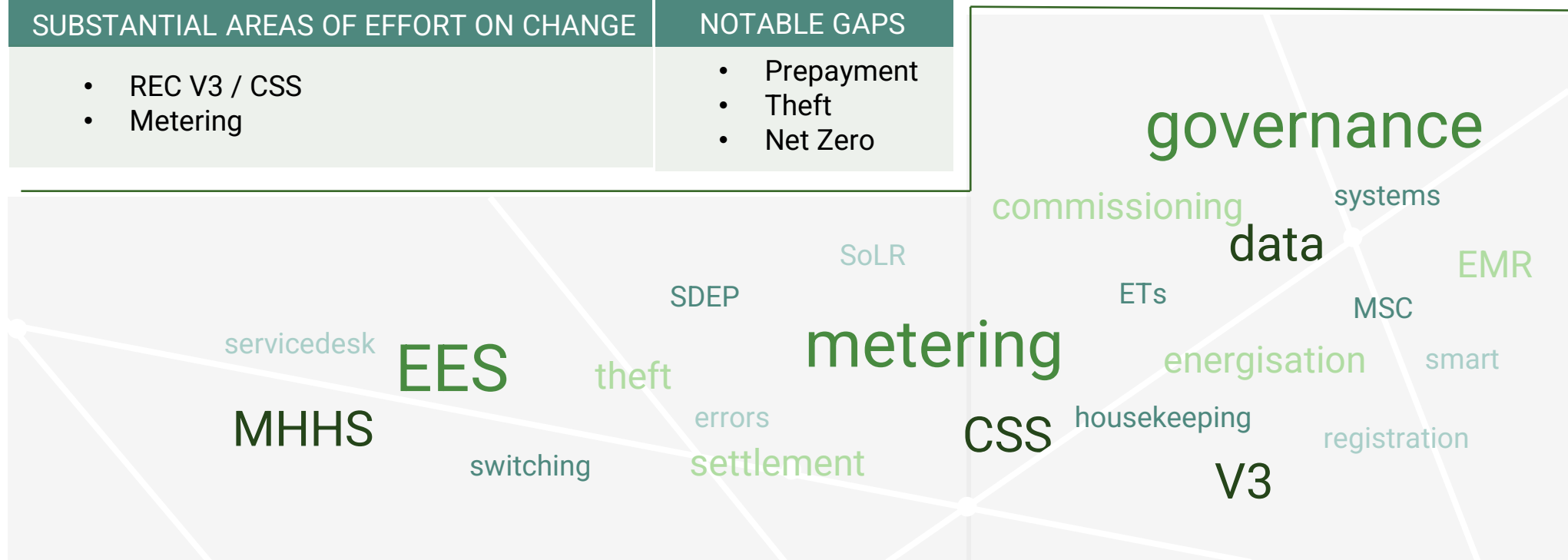
- Cable colour
- Processing requests for Site Technical Details

SUBSTANTIAL AREAS OF EFFORT ON CHANGE

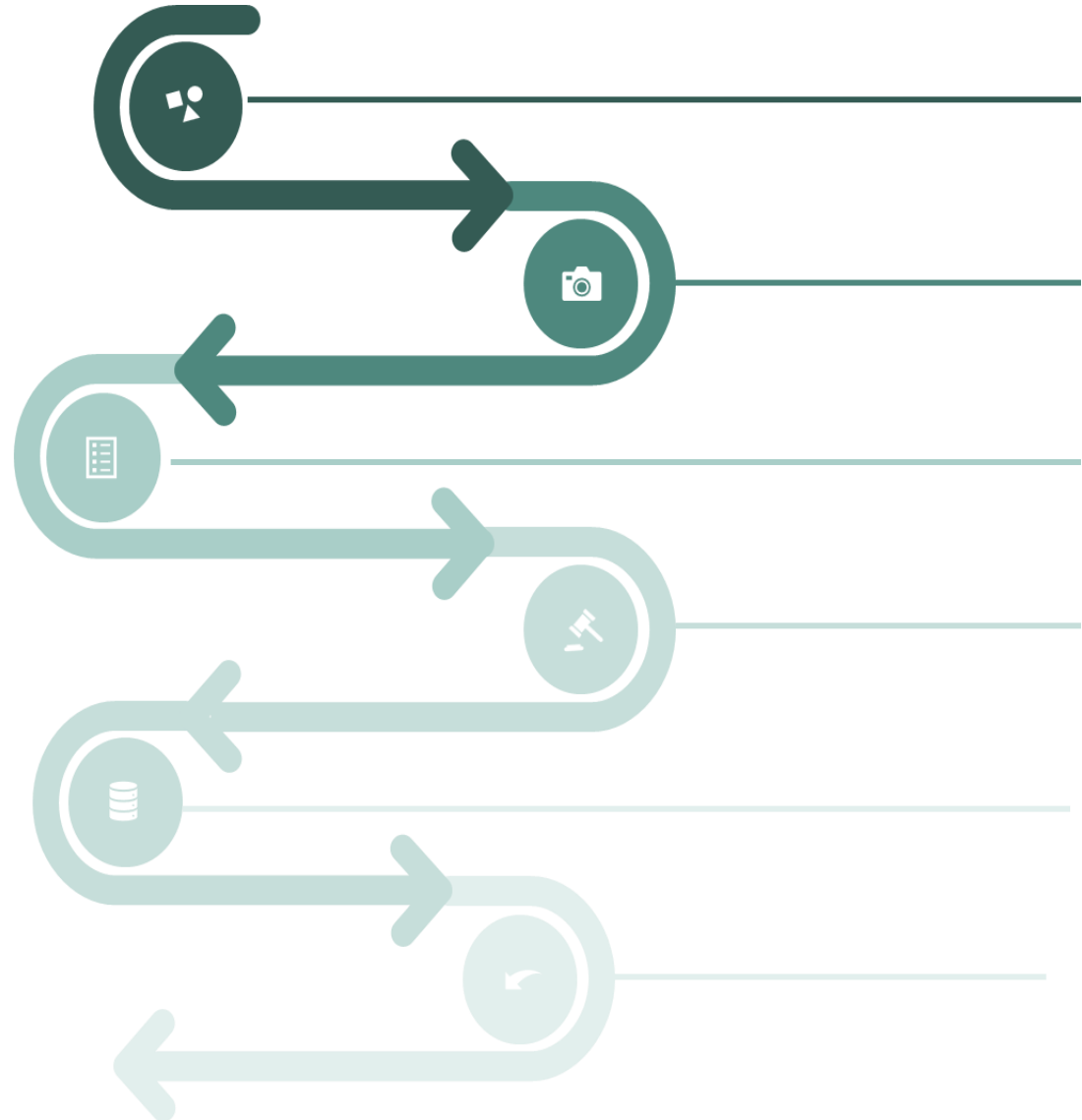
- REC V3 / CSS
- Metering

NOTABLE GAPS

- Prepayment
- Theft
- Net Zero



ROADMAP CONTENT



Categories

Themes

Epics

- RECCo's strategy FWP items
- Other areas for change

Epic statements

For – [stakeholder(s)]

Who - want ...

Our – [product/service]

Is/are – [deliverable/standard]

That – [outcome]

Kanban style buckets – when work will start

- 0-3 mo / 3-6 mo / 6-12 mo / 12-36 mo
- Done / not doing

Backlog

CODES ROADMAP – CATEGORIES AND THEMES

Industry Processes

Market Wide HH
Settlement

Next Day
Switching

Supplier of Last
Resort

Theft

Third Party
Intermediaries *

Consumers

Prepayment

Priority Service
Register *

REC Systems

Secure Data
Exchange

CSS post go live
review – known
issues

CSS post go live
review – discovery

Data & Digitalisation

Data principles
and usage

Evolution of
Enquiry and
Database
Services *

REC Services
Digitalisation and
evolution

Net Zero

Electric Vehicles *

Heat networks *

(*): RECCo
FWP items

RECCO FORWARD WORK PLAN

2023/24

2024/25

2025/26

Data and Digitalisation

Theft Reduction Strategy

Market Wide Half Hourly Settlement Programme

Evolution of Enquiry and Database Services

Priority Services Register

Third Party Intermediaries

Net Zero RECCo

Code Reform

Transition to Next Day Switching

Electric Vehicles

Heat Network Governance

INDUSTRY PROCESS

- To Start
- In Progress

Category	Theme	0 – 3 months	3 – 6 months	6-12 months	12 – 36 months
Industry Processes	Market Wide HH Settlement		MHHS Settlement Procedures That - the arrangements implemented for MHHS go live fully support live operations		MHHS Post go live review – discovery That - improvements have been understood and solution options identified
	Supplier of Last Resort			Supplier of Last Resort That - normal REC processes can continue as far as possible.	
	Theft		Theft - REC provisions That - Stakeholders are clear on their obligations and understand how to comply, and theft is reduced / managed according to specified goals		
Consumers	Prepayment	Prepayment top ups That - payments are allocated accurately and promptly. ●			
		Prepayment unallocated / misdirected That - payments are allocated accurately and promptly. ●			
		Prepayment infrastructure That - ensures consumers are protected as the remaining population of legacy meters reduces. ●			



CODES ROADMAP

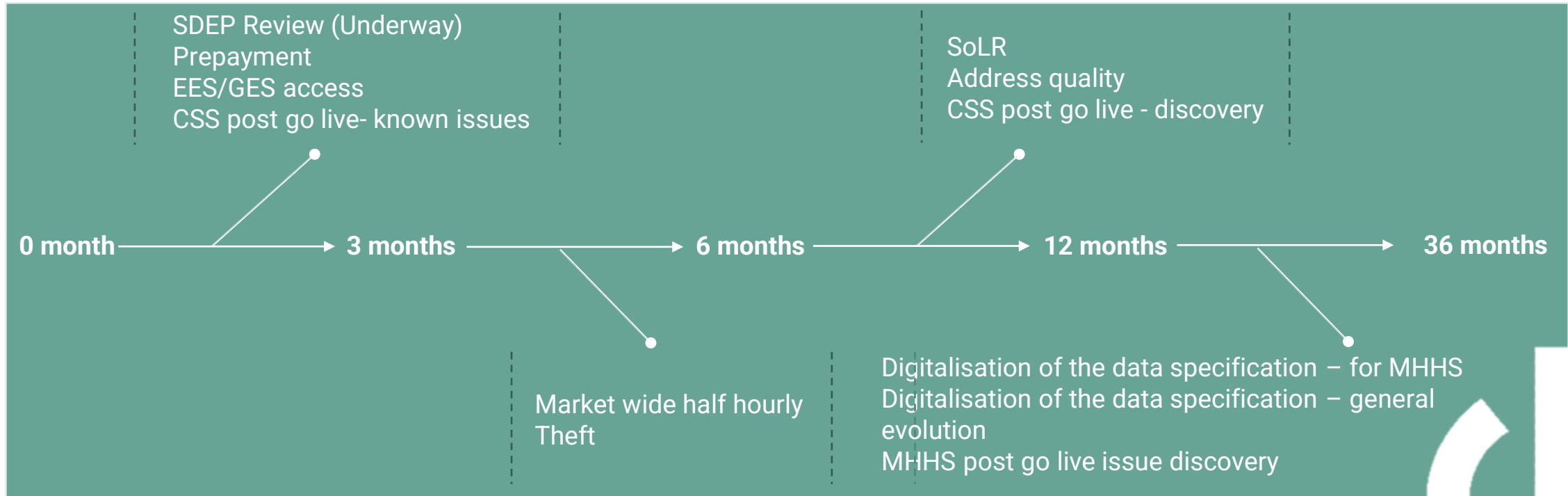
● To Start

● In Progress

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Category	Themes	0 – 3 months	3 – 6 months	6-12 months	12 – 36 months
REC Systems	Secure Data Exchange	Secure Data Exchange Portal Functionality Review That - SDEP Users are supported in resolving queries. ●			
	CSS post go live review – known issues	CSS Post go live review - known issues That - known issues have been understood prioritised and solutions options identified. ●			
	CSS post go live review - discovery			CSS Post go live review - discovery That - improvements have been understood and solution options identified.	
Data & Digitalisation	Data principles and usage		Access to EES and GES data That - Stakeholders are confident access is as open as possible whilst consumer data is protected where necessary		
	REC Services Digitalisation and evolution			Address quality That - Stakeholders can rely on address data and understand what they need to do to preserve address quality	Digitalisation of Data Specification That - industry information can be created, exchanged and understood/used effectively Digitalisation of Data Specification - MHHS That - MHHS information can be created, exchanged and understood/used effectively

PROPOSALS OVER 36 MONTHS



Change Proposals

- Releases to go ahead as planned
- Those with existing plans especially already in later stages, likely to continue as now
- New CPs will be raised and accepted in on basis of urgency / priority

RECCo FWP – Code Manager support and contribution

ROADMAP PROCESS



Refreshed quarterly



Adjusted continuously as BAU



RECCo and the Code Manager run Epics as projects – plan and approach bespoke to the subject matter, including stakeholder engagement



Epic projects likely to have standard stages:

- Discovery
- Analysis / solution development
- Recommendations for change



CPs raised as required based on the recommendations



CP process progresses as now – with less effort required on solution development, but impact assessment and consultation carried out



'Backlog' maintained with items for future consideration / progression



Information available on progress of the Epics, the timeline and the backlog; committee updates; feedback methods

WHAT THE ROADMAP IS NOT

THE ROADMAP
IS NOT

- A way to reduce the volume of change
- A way to stop CPs being raised
- A duplication of the change process
- A standalone paper exercise
- Set in stone for the year

WHAT IF I...



WHAT IF I...

- ...have an issue or idea that fits into a theme on the roadmap?

- ...have an issue or idea that doesn't fit into a theme on the roadmap?

- ... raised a CP that is in the early stages of the change process?

- ...have feedback on the roadmap contents I've seen today?

Engagement plan, working towards refresh 30 March:

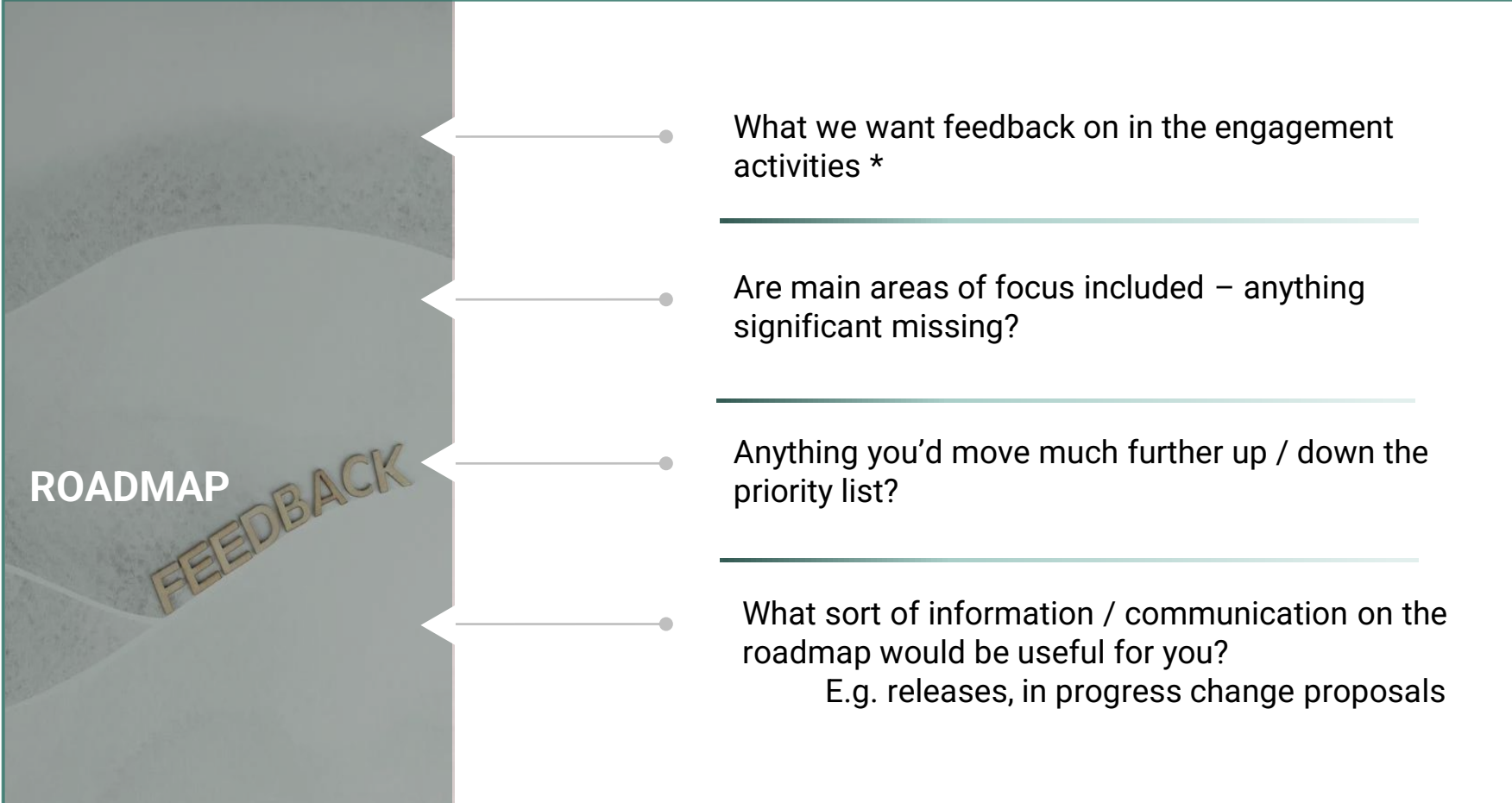
Committee sessions in February

- *Change Panel*
- *PAB*
- *TEP*
- *MEP*
- *RIG*

Open commentary

- *Questionnaire*

ROADMAP FEEDBACK



ROADMAP
FEEDBACK

- What we want feedback on in the engagement activities *

- Are main areas of focus included – anything significant missing?

- Anything you'd move much further up / down the priority list?

- What sort of information / communication on the roadmap would be useful for you?
E.g. releases, in progress change proposals

* Reminder - RECCo FWP items are being consulted on separately

SUMMARY

- 1 Roadmap purpose is to provide clear information on change **priorities** and longer term direction of travel of REC arrangements
- 2 The 'Epics' are **work items**, that sit within themes/categories
- 3 Epics will likely be progressed as projects with **recommendations** taken forward as Change Proposals
- 4 Items not yet prioritised will sit on a **backlog** until progression is appropriate
- 5 Change Proposals can still be raised; inflight or approved CPs will probably not be affected by the roadmap launch
- 6 Roadmap will be formally **refreshed quarterly**
- 7 We are seeking **feedback** through February, for the launch at end of March

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Audience Q&A Session

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THANKS FOR ATTENDING

CONTACT US: ENQUIRIES@RECMANAGER.CO.UK

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Feedback

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