**REC Podcast Transcript – 27 March 2024**

**Introduction to the REC**

***Paul Rocke***

*Hello and welcome to the latest podcast from the Retail Energy Code. My name is Paul Rocke and I’m the Head of Communications within the REC Code Manager team. And I’m joined today by my colleague Amelia Bray from the Code Manager Communications and Events team.*

**Amelia Bray**

Hi Paul, thanks for having me on!

***PR***

*It’s always a pleasure to hear from you Amelia. This week you’ve joined us to tell us all about a new event coming soon from the Code Manager.*

**AB**

That’s right Paul. In a few short weeks we will be hosting our latest online webinar which will provide a high-level Introduction to the Retail Energy Code. We’ll look to offer a broad overview of many key aspects of the REC and REC processes, targeted at people who are perhaps new to the industry or the codes landscape, or perhaps are part of an organisation that recently acceded to the REC or is going through the accession process.

***PR***

*Perhaps not for those who have been working closely on the REC and its predecessors for a number of years then?*

**AB**

Anyone can choose to attend if they want to come along for a refresher, but the content of this webinar will be deliberately high-level to support those who will have had less previous exposure to the REC. We’ll welcome questions throughout the event, but any discussions that get into more detailed or technical subject matter areas will be taken outside of the webinar, so that maximum time can be spent supporting our target audience.

***PR***

*Makes sense to me! So, what can our attendees expect to be covered at this Introduction to the REC Webinar?*

**AB**

We’ve published a provisional agenda for the webinar on the REC Portal – although this remains subject to change, we expect that the session will go over the following key areas:

* The purpose and scope of the REC
* The process for applying to become a REC Party
* The role of RECCo and the REC Code Manager
* Navigating the REC Portal and Digital Navigator service
* Understanding the Enquiry Services and Central Switching Service
* The REC Performance Assurance Framework
* The REC Change Process, including how to raise a Change Proposal
* The role of the Operational Account Manager
* And how to keep up to date with everything that happens within the REC.

And if any prospective attendee has something in particular that they want to be covered in the session…

We always invite our attendees to get in touch with us ahead of the event if they have any questions they especially want to be addressed. It’s actually really helpful when people do, as it really helps us to shape our agendas and get the most value out of the webinar for attendees.

***PR***

*Fantastic – who can attendees expect to hear from at the event?*

**AB**

We’ll have subject matter experts from across the Code Manager team lined up to present on their specialist areas and available throughout to answer questions from our attendees. And in case you’ve forgotten, you’re down to host the event, Paul!

***PR***

*I hadn’t forgotten, it’s locked down in my diary. Speaking of which, we should probably let our listeners know when the event will be taking place!*

**AB**

The date for the diary is the twenty-fifth of April, starting at 10am and targeting a finish before 12:30. Registrations to sign up for the event are open now until the day before the event, and you can find a link to sign up by visiting the REC Portal. All our events have a dedicated page in the REC Wiki, or you can search for the REC Events page to see all upcoming events in a list.

***PR***

*What about our listeners who’d love to come along to the event but their busy diaries are getting in the way?*

**AB**

All REC Events are recorded and uploaded to our YouTube channel in the days following the event, and this one will be no exception. The recordings are also made available on the REC Wiki pages, and we’ll send a notice out on our LinkedIn page and through the REC Weekly Bulletin once the recording is published. We’ll also make the event slides available on the REC Portal.

Depending on feedback from this event, we’ll also be looking to run this same session more frequently, so that we can continue to offer this high-level overview to new entrants to the industry over a longer period of time.

***PR***

*Sounds great, thanks Amelia. Is there anything else you wanted to make our listeners aware of today?*

**AB**

I think that about covers it – of course we’re always happy to answer any questions or receive feedback, and the best way to get in touch is probably to raise an email to our Service Desk – enquiries@recmanager.co.uk. Otherwise, only that we’re looking forward to welcoming you to the Introduction to the REC webinar on the twenty-fifth!

***PR***

*Amelia – thank you again, it’s always a pleasure speaking with you. That’s about all for today’s episode. Just a final reminder that you can sign up to receive the REC Weekly Bulletin – published every Friday morning – keeping you up-to-date with the latest information, events and announcements from the REC Code Manager. Just email* *enquiries@recmanager.co.uk* *and ask to be added to the distribution list. I hope you’ve found this podcast interesting and consider joining us at the event in late April. Thank you very much, and goodbye.*